

Jems Use group meeting (3)

# State of play

Jems Team/ Interact office Vienna / 13.09.2023

**Interact**



**Co-funded by  
the European Union**  
Interreg

# Team

## Update

**Alexandra Kulmer** is back from maternity leave from 1 October 2023

**Ana Varnaiote** will leave Interact by end of September 2023

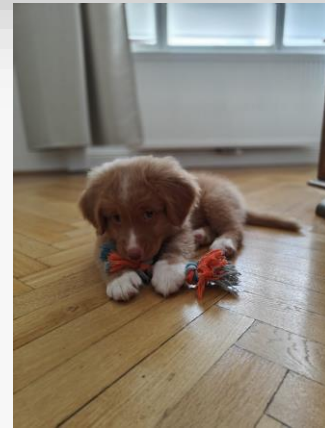
❤️ Thank you, Ana!, for your Great work !!



# Jems Team is growing

"Introducing Our Newest Team Member: Scott 🐾🐾"

**Welcome Scott, our four-legged positivity booster!"**



# By Date

## Development

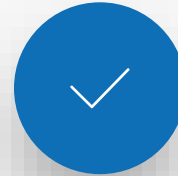
Jems: Celebrating 3 Years with Its unique Name

*(Officially Named at the MS Post2020 Review Meeting on September 30, 2020)*



**Expressed interest to use/test Jems**

55



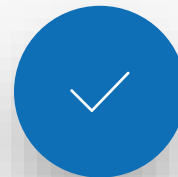
**Signed License agreements**

**52**



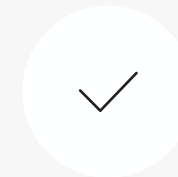
**Releases**

7 (30.06.2023)



**Sprint Reviews**

84



**Helpdesk**

699/ Closed 666

# Jems Family is growing

Programme No.

**51**

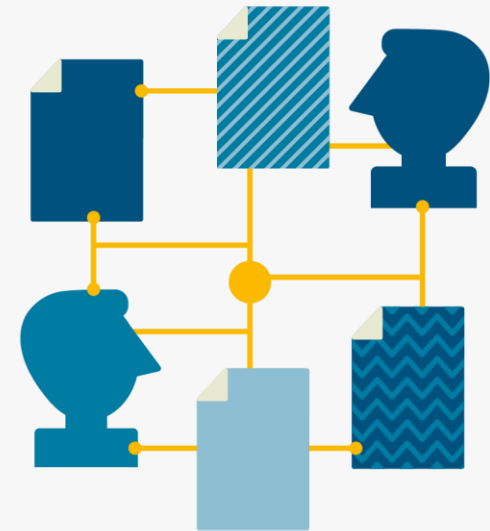
Interreg Next VI A  
Italia-Tunisia

Programme No.

**52**

Interreg VI A Italia-  
Malta

Welcoming Two New Programs to Our  
Interreg Family!



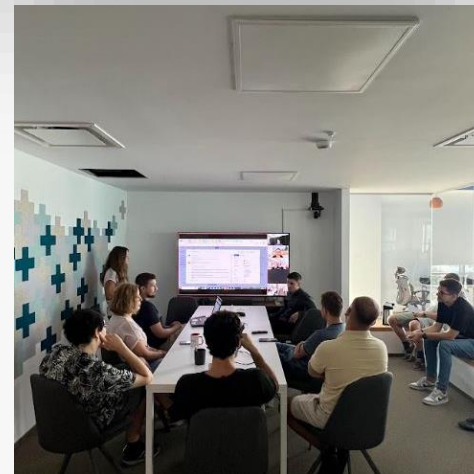
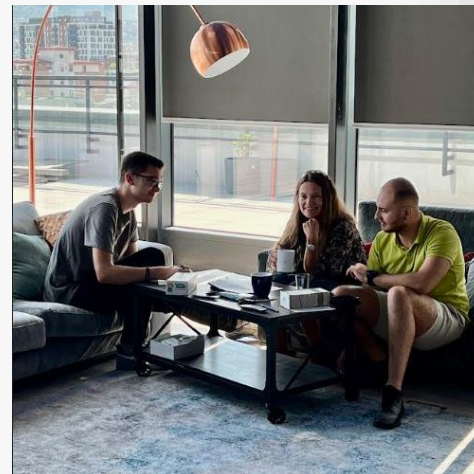
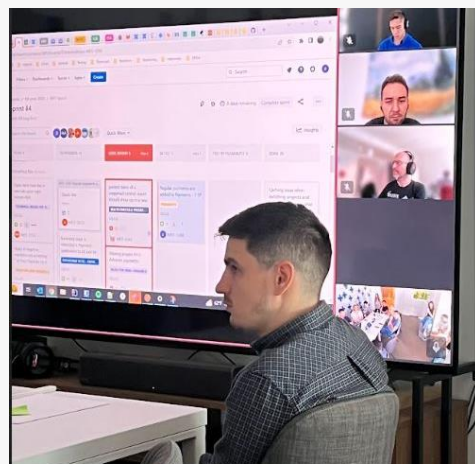
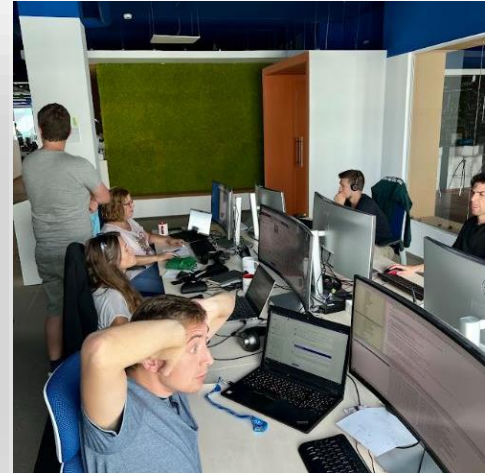
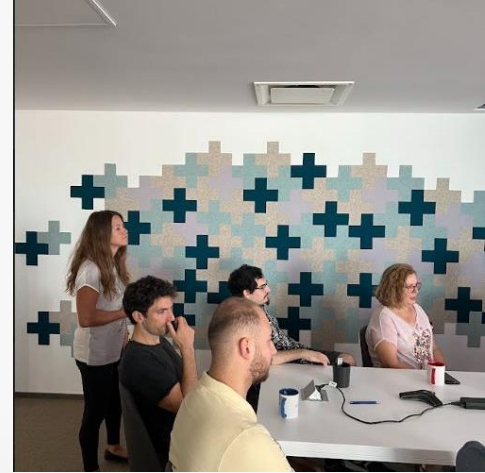
**63%** of all Interreg programmes!!

# Team Working in Cluj

28-31 August 2023

Objective:

- Work from one office to get the 8th Release ready
- Continue to review processes together (Retrospective)



# Core Group meetings

## Work in practice:

21 CG meetings  
Thematic group meetings  
Ad hoc meetings  
Homework, Test days

20st CG meeting – 30 March 2023  
21st CG meeting – 15 June 2023  
22nd CG meeting – **tomorrow!**



## TEST DAY(S)

Let's test Jems together (5) 15.05.2023  
Let's test Jems together (6) 28.08.2023

**All urgent issues were fixed and included in  
Jems V 7.0 and V8!**

# Controllers workshop

## Control in Jems

Sofia, Bulgaria  
16-17 May 2023

### Goal of the session

- Risk-based management verifications (RBMV) in Jems
- Results of the Controllers User tests
- Demo of the Control Module

### Target Group

- Controllers





# MC Meeting Update on Jems

**Prague, Czech Republic  
31 May 2023**

## Goal of the session

- Update MC members on Jems development
- Answer open questions

## Outcome

- Support from Interact MC member states and EC representatives
- Open questions discussed



# User Feedback

## Jems License Holders Survey

### Response and installation

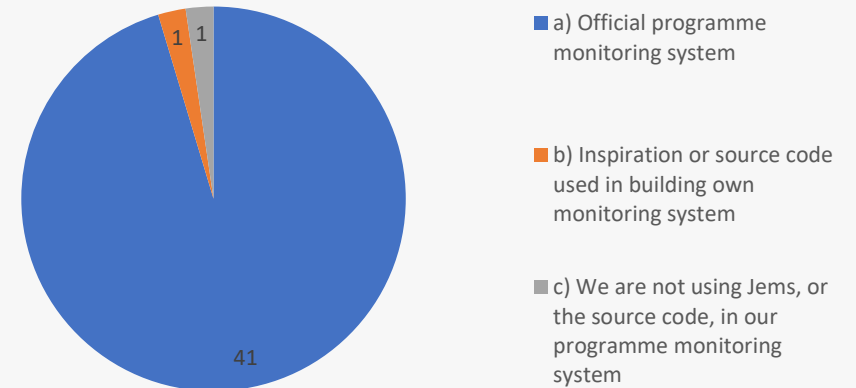
5 – 26 May 2023

**41** valid responses representing 43 programmes  
(1 programme that submitted answers in the name of 3 programmes)

4 invalid answers

- 3 double
- 1 from programme that has no LA signed

What is your intention for using Jems?



# Jems License Holders Survey (3)

**34**

**PROGRAMMES**

Have run the call in Jems, half of them more than one!

**4000**

**USERS**

Central Europe has largest number of users

**290**

**APPLICATIONS**

Danube TN had the largest number of applications in a call

**9177**

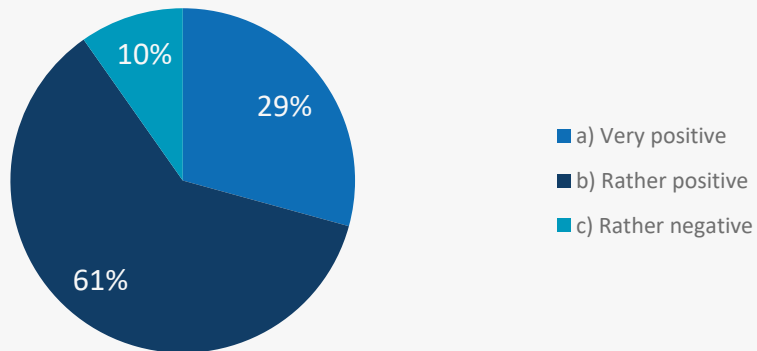
**USERS IN TOTAL**

Currently it is estimated that 9177 users have created user accounts in Jems (all programmes in total)

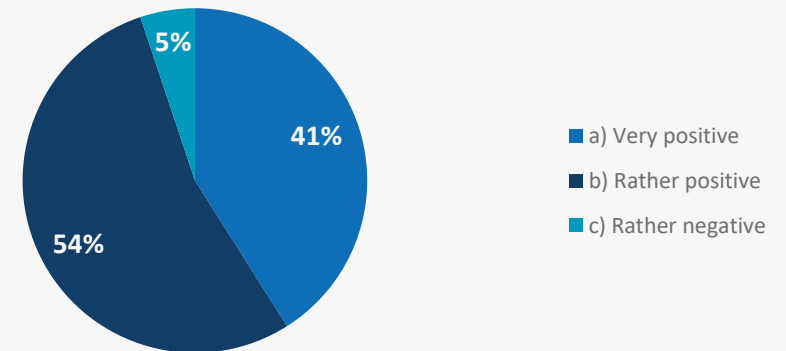
# Jems License Holders Survey (3)

Overall satisfaction

From the **overall functionalities** delivered so far, what is your overall satisfaction?



What is your assessment of **the overall usability** of Jems for your programme users (JS/MA)?



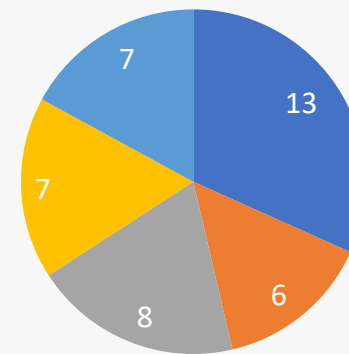
# Jems License Holders Survey (4)

Community-led development (Non harmonised solutions)

## What is being developed independently?

- Plug-ins
- Customised pre-submission checklist
- Adapting core elements of Application Form
- Export of various data points into customized reports

Are you developing customised solutions to tailor Jems to your needs?



- a) Yes, we are developing plug-ins
- b) Yes, we are editing source code
- c) We are still considering developing our own customised solutions
- d) We rely on the Jems Community to develop customised solutions for us

# Sprint Review meetings



## JOIN OTHER PROGRAMMES!

**Biweekly** – every second Tuesday from 9:00 – 10:00 CET

### Real-Time Progress

Witness live updates on Jems developments.

### Instant Feedback

Provide timely input for better outcomes

### Early Issue Detection

Identify and address problems proactively

# Post - Sprint Review meetings



JOIN OTHER PROGRAMMES!

**Biweekly** – every second Tuesday AFTER the regular Sprint Review meeting

## Hosted by

**Goal of the meeting:** Exchange among programmes on own developments, plugins, solutions, workarounds etc.

Michela Gaifami (Northern Periphery and Arctic)  
Claudia Pamperl (Central Europe)

The screenshot shows the INTERACT community interface. The main content area displays a list of files for the 'Sprint Review meetings' community. A red circle highlights the file 'POST-Review meetings', which was updated on 3/15/23 by Michela Gaifami-External User and has 3 files. Other files listed include 'Sprint 73 Invitation.pdf', 'Sprint Review No.72.pdf', and 'Sprint Review No.71.pdf'.

# Interact Communities

## Be pro-active!

Thematic Network on Jems

Jems User group

**Be a Knowledge-Sharer:** Share your valuable experience and expertise when colleagues seek support or insights.

**Share Your Program's Unique Approach:** Don't hold back! Share your program's distinctive strategies and customised solutions to inspire innovation across the network.

**Amplify Beneficiary Voices:** If you've gathered feedback from your beneficiaries or users, be the voice that shares these insights with others. Your input can drive improvements and inspire best practices.

**Join the Conversation:** Contribute to our "BLOG" section! Have something useful or interesting to share? Your experiences and knowledge can spark meaningful discussions and fresh ideas.



# Interact Communities

Be pro-active!

Contribute actively!

**Thematic Network on Jems** 3 Subcommunities

OVERVIEW RECENT UPDATES STATUS UPDATES MEMBERS BOOKMARKS FORUMS FILES ACTIVITIES WIKI **BLOG** METRICS [Followin](#)

Tags ?  
No tags yet

**Thematic Network on Jems**

[New Entry](#)

1 - 1 of 1 Page 1 [Previous](#) [Next](#)

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**Fostering Growth: Intern Perspectives from the Jems Project**  
Aija Prince | Sep 8 | 18 Views ❤️ 1 Like

**Introduction**

In the heart of summer, the Jems project welcomed a group of spirited interns eager to contribute their skills, explore new technologies, and build connections within a dynamic team. Beyond the realm of mere coding and assignments, this marked a transformative journey for Markus, Martin, Vicentiu, and Alex. Join us as we delve into their engaging experiences, filled with challenges, learning, friendships, and personal growth.

**Motivation**

Interns come from diverse backgrounds, each with their own unique motivations. Markus, who had been a part of the project last year, found the team camaraderie irresistible. He shared, "I had a great experience in my last internship, which was also on the Jems project, and I just loved the team." Alex, also a returning intern, was attracted by the project's technical complexity and the supportive environment. He recalled, "I had such a fun time last year that I thought that I need to come back, and here I am again." Vicentiu's strong desire to learn new skills and embrace emerging technologies motivated him to actively engage in the internship.

# Jems Audit

## Timeline

**2023 Autumn** – procurement on auditing companies

**2024 March** - audit document is available for programmes

# When to reach out via Jems Helpdesk

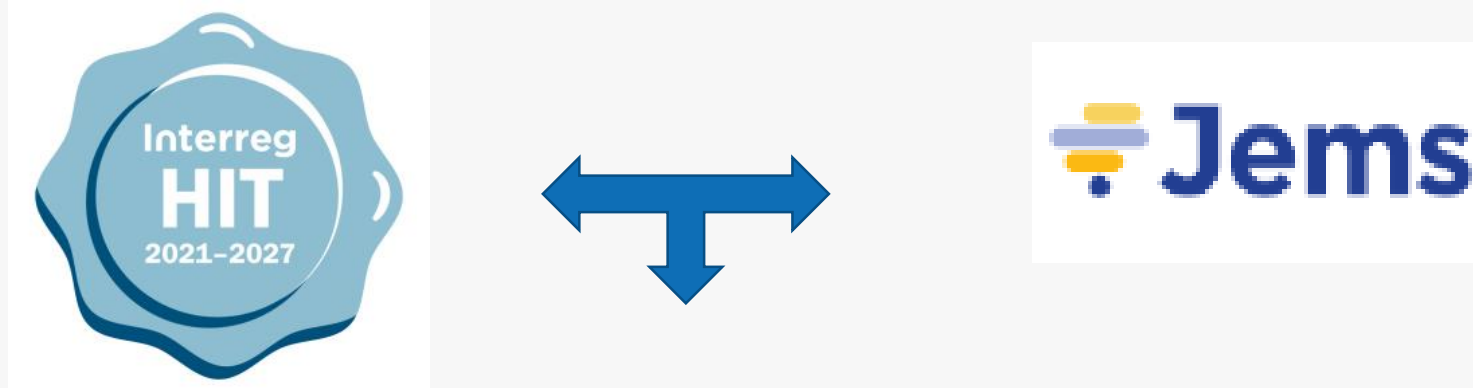
Before reaching out to Jems team:

The image shows a screenshot of the Jems Helpdesk interface. On the left, there is a navigation menu with the following items: Release notes, Technical manual, User manual, Tutorials, Frequently Asked Questions (FAQ), and Jems Helpdesk. The 'User manual' section is expanded, showing a list of sub-sections: Dashboard, Programme setup, Call configuration, Applications, Projects, and System management. Three callout bubbles are overlaid on the interface:

- A dark blue bubble pointing to the 'User manual' menu item: "Did you look up certain section in User Manual/Technical manual?"
- A light blue bubble pointing to the 'Tutorials' menu item: "Did you check the video tutorials?"
- A yellow bubble pointing to the 'User manual' menu item: "Did you look up certain section in User Manual/Technical manual?"

Below the callouts, there is a video thumbnail titled "Lump sums and Unit costs in Jems (Version 4.0.1)" featuring a woman. The Jems logo and tagline "Joint electronic monitoring system" are also visible.

# HIT update



Due to staffing within Interact the decision was taken that the Jems team shall take over HIT.

### **Agreement for 2021-2027:**

1. Update Outdated template in case of change.
2. Agree on the Closure report template within HIT.

# Keep.eu update

Janne Kiilunen, Interact



# Cooperation works

All materials will be available on:  
[Interact connections / MC community](#)

# Coffee break




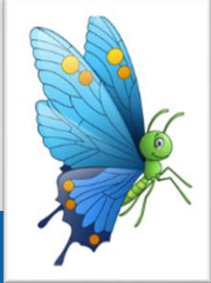
Back at 16:00PM



# Exchange

## Main challenges when working on Jems

Choose the group based on the status of your programme regarding Jems

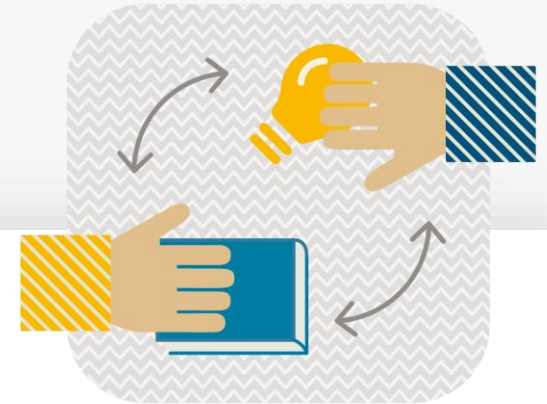
			
Eggs	Caterpillar	Pupa	Butterfly
<ul style="list-style-type: none"> <li>- Starting with calls (no call open)</li> <li>- Preparing for opening calls</li> <li>- Setting up Jems installation</li> </ul>	<ul style="list-style-type: none"> <li>- First calls open</li> <li>- Assessment of projects</li> </ul>	<ul style="list-style-type: none"> <li>- Projects selected</li> <li>- Contracting of projects</li> </ul>	<ul style="list-style-type: none"> <li>- Reporting started</li> <li>- Control/ Verifications started</li> </ul>



# Exchange

## Main challenges when working on Jems

Discuss general experience with Jems



- What worked well
- What solution did you find to the challenges you faced (e.g., legal issues, monitoring issues etc. think more broadly than only MS).

This should be place where you find all answers to operational issues, not only Jems!

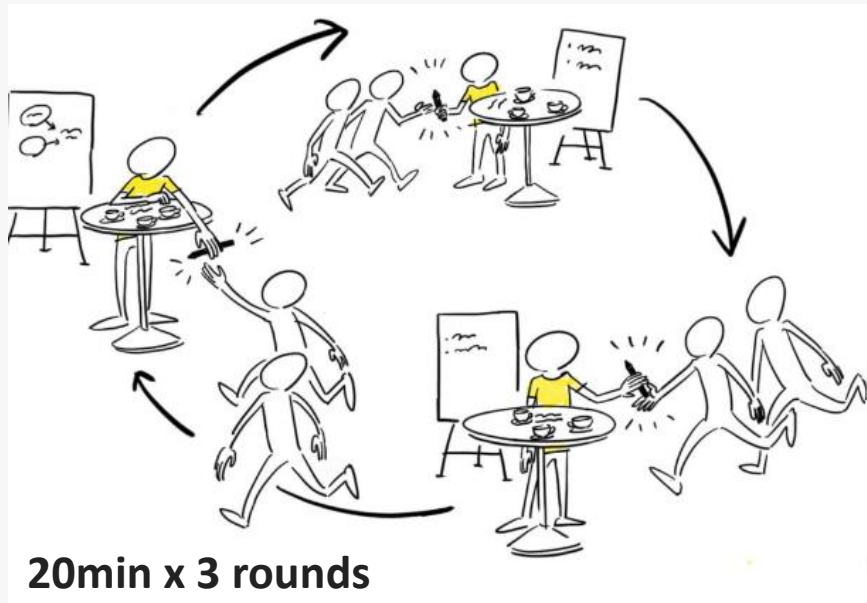
# Lunch break

Back at 14:PM



# World Café (incl. break)

**Goal:** Sharing experience among programmes related to the topic. Possibility to get information on best practice.



## Four Café corners

- Technical issues (API, eID, plugins)
- Control (Parking, reopening, Risk based sampling)
- Project reporting and MA/JS verification
- Payments (FTLS, Advances, regular payments to projects)

# Programme Developments

Amund Sole  
(Central Europe)

Development cooperation

Nicu Buzgure  
(Interreg V-A  
Romania – Bulgaria)

Jems API use case

Aleš Mrkela, Martin  
Medič (Interreg  
Slovenia – Hungary)

Reports from Mongoo with connection to the database



# Sub-communities

## Exchange of practices

Fabrizio Errico  
(South Adriatic)

Collaborative approach to requirements gathering in Italian programmes

Claudia Pamperl  
(Central Europe)

Post-Sprint Review meetings – a chance for collaboration within the Jems network



# Floor is open for Q&A

