Jems Use group meeting (3)

State of play

Jems Team/ Interact office Vienna / 13.09.2023

Interact

**Co-funded by
the European Union**

Interreg

Team

Update

Alexandra Kulmer is back from maternity leave from 1 October 2023

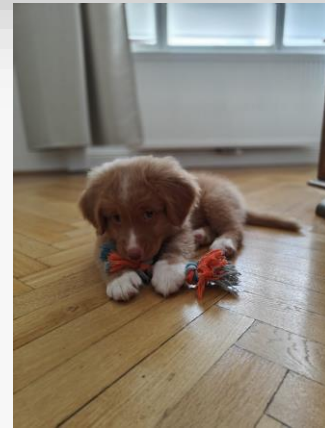**Ana Varnaiote** will leave Interact by end of September 2023

❤ Thank you, Ana!, for your Great work !!

Jems
Team is growing

"Introducing Our Newest Team Member: Scott 🐾

Welcome Scott, our four-legged positivity booster!"

3
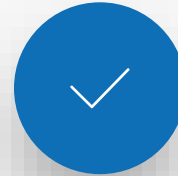
By
Date

Development

Jems: Celebrating 3 Years with Its unique Name

(Officially Named at the MS Post2020 Review Meeting on September 30, 2020)
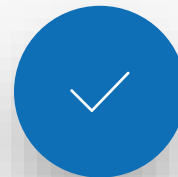

Expressed interest to use/test Jems

55
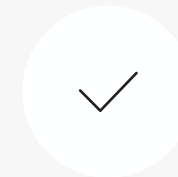
Signed License agreements

52

Releases

7 (30.06.2023)

Sprint Reviews

84

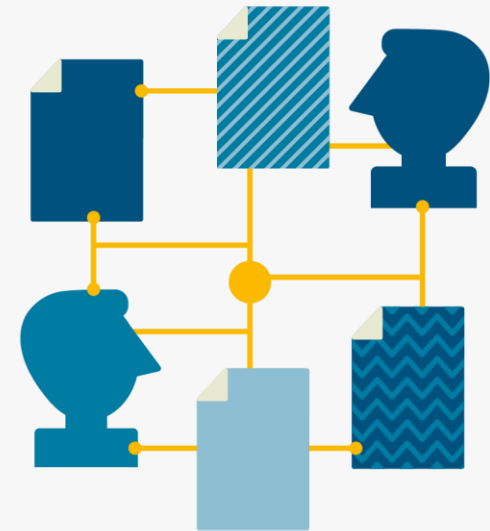**Helpdesk**

699/ Closed 666

Jems Family is growing

Welcoming Two New Programs to Our Interreg Family!

Programme No.

51

Interreg Next VI A

Italia-Tunisia

Programme No.

52
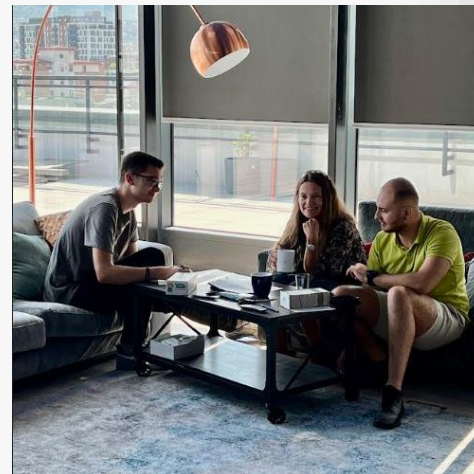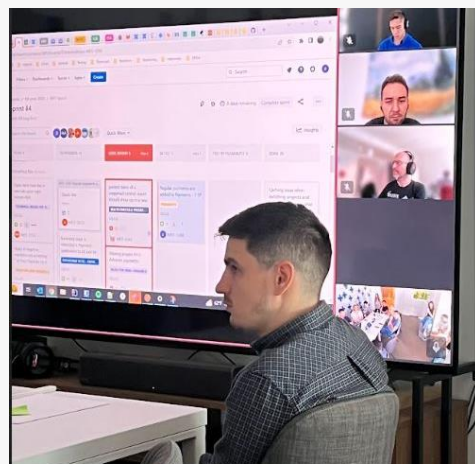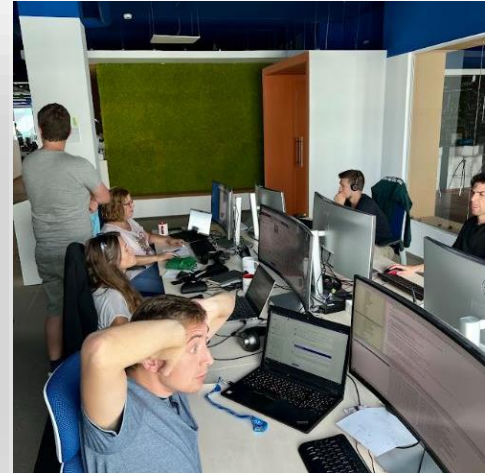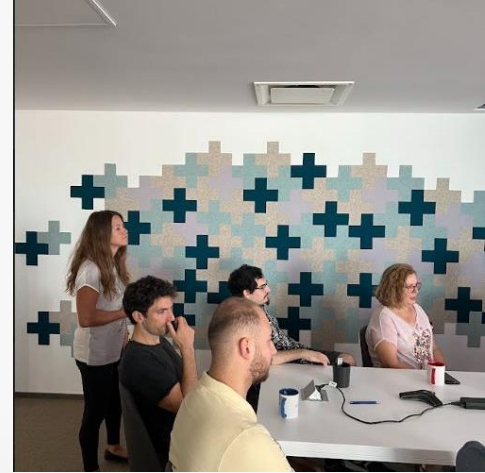
Interreg VI A Italia-

Malta

63% of all Interreg programmes!!

Team
Working in Cluj

28-31 August 2023

Objective:

- Work from one office to get the 8th Release ready

- Continue to review processes together (Retrospective)
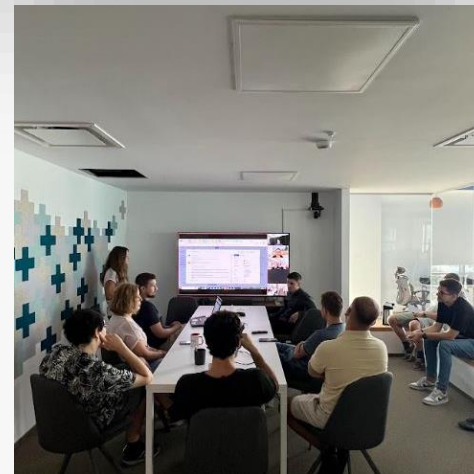
Core Group
meetings

Work in practice:

21 CG meetings
Thematic group meetings
Ad hoc meetings
Homework, Test days

20st CG meeting – 30 March 2023
21st CG meeting – 15 June 2023
22nd CG meeting – **tomorrow!**

TEST DAY(S)

Let's test Jems together (5) 15.05.2023
Let's test Jems together (6) 28.08.2023

All urgent issues were fixed and included in Jems V 7.0 and V8!

Controllers workshop
Control in Jems

**Sofia, Bulgaria
16-17 May 2023**

Goal of the session

- Risk-based management verifications (RBMV) in Jems

- Results of the Controllers User tests

- Demo of the Control Module

Target Group

- Controllers

MC Meeting
Update on Jems

**Prague, Czech Republic
31 May 2023**

Goal of the session

- Update MC members on Jems development

- Answer open questions

Outcome

- Support from Interact MC member states and EC representatives

- Open questions discussed

User Feedback
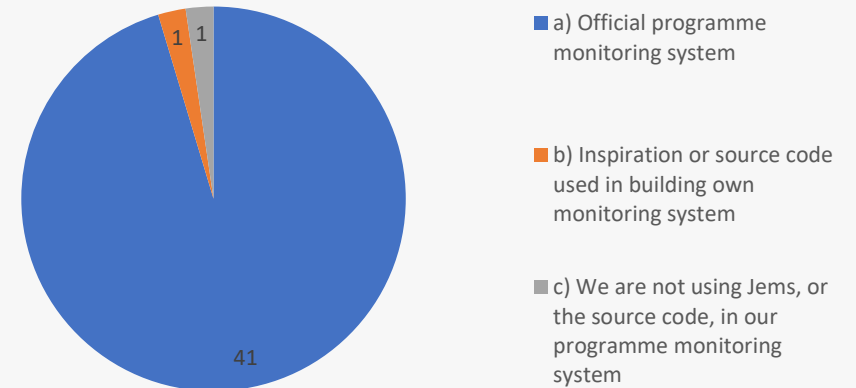## Jems License Holders Survey

Response and installation

5 – 26 May 2023

41 valid responses representing 43 programmes
(1 programme that submitted answers in the name of 3 programmes)

4 invalid answers
- 3 double
- 1 from programme that has no LA signed

What is your intention for using Jems?

- a) Official programme monitoring system
- b) Inspiration or source code used in building own monitoring system
- c) We are not using Jems, or the source code, in our programme monitoring system

Jems License Holders Survey (3)

34

PROGRAMMES

Have run the call in Jems, half of them more than one!

4000

USERS

Central Europe has largest number of users

290

APPLICATIONS

Danube TN had the largest number of applications in a call

9177

USERS IN TOTAL

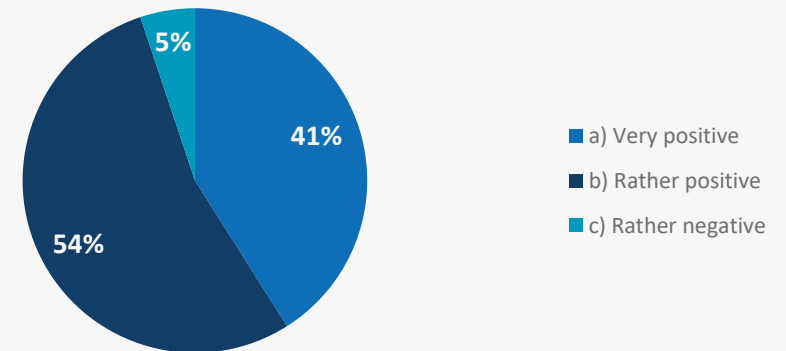Currently it is estimated that 9177 users have created user accounts in Jems (all programmes in total)

Jems License Holders Survey (3)

Overall satisfaction

From the overall functionalities delivered so far, what is your overall satisfaction?

10%
29%
61%

■ a) Very positive
■ b) Rather positive
■ c) Rather negative
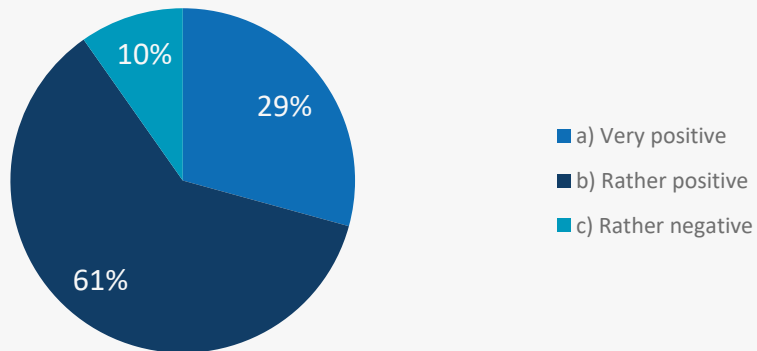
What is your assessment of the overall usability of Jems for your programme users (JS/MA)?

5%
41%
54%

■ a) Very positive
■ b) Rather positive
■ c) Rather negative

Jems License Holders Survey (4)

Community-led development (Non harmonised solutions)

What is being developed independently?

- Plug-ins
- Customised pre-submition checklist
- Adapting core elements of Application Form
- Export of various data points into customized reports

Are you developing customised solutions to tailor Jems to your needs?
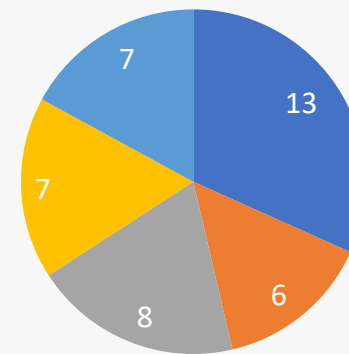
- a) Yes, we are developing plug-ins
- b) Yes, we are editing source code
- c) We are still considering developing our own customised solutions
- d) We rely on the Jems Community to develop customised solutions for us

Sprint Review meetings

JOIN OTHER PROGRAMMES!

Biweekly – every second Tuesday from 9:00 – 10:00 CET

Real-Time Progress	Witness live updates on Jems developments.
Instant Feedback	Provide timely input for better outcomes
Early Issue Detection	Identify and address problems proactively

Post -
Sprint Review meetings

JOIN OTHER PROGRAMMES!

Biweekly – every second Tuesday AFTER the regular Sprint Review meeting

Hosted by

Goal of the meeting: Exchange among programmes on own developments, plugins, solutions, workarounds etc.

Michela Gaifami (Northern Periphery and Arctic)
Claudia Pamperl (Central Europe)

15

Interact Communities

Be pro-active!

Thematic Network on Jems

Jems User group

Be a Knowledge-Sharer: Share your valuable experience and expertise when colleagues seek support or insights.

Share Your Program's Unique Approach: Don't hold back! Share your program's distinctive strategies and customised solutions to inspire innovation across the network.

Amplify Beneficiary Voices: If you've gathered feedback from your beneficiaries or users, be the voice that shares these insights with others. Your input can drive improvements and inspire best practices.

Join the Conversation: Contribute to our "BLOG" section! Have something useful or interesting to share? Your experiences and knowledge can spark meaningful discussions and fresh ideas.

Interact Communities

Be pro-active!

Contribute actively!

Jems
Audit

Timeline

2023 Autumn – procurement on auditing companies

2024 March - audit document is available for programmes
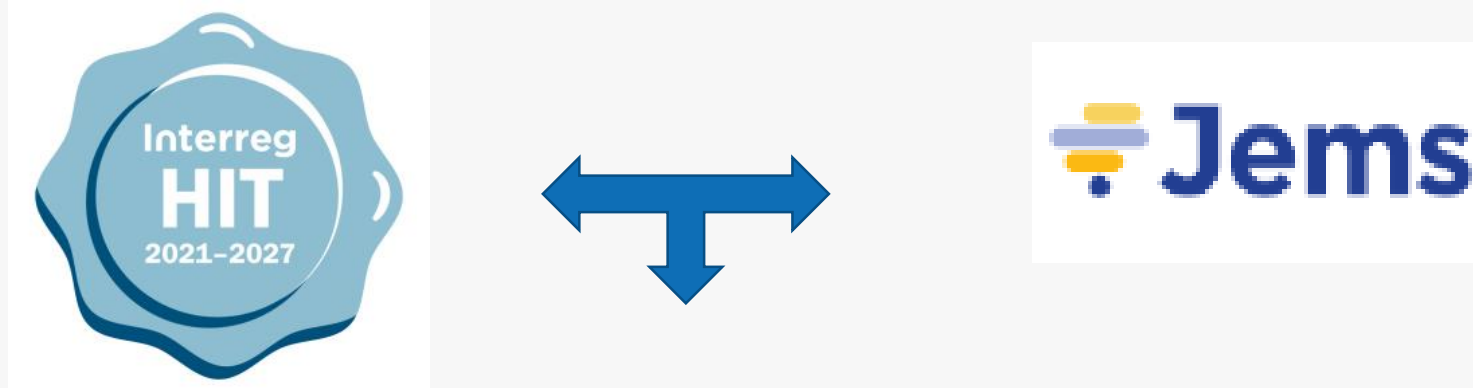
When to reach out via Jems Helpdesk

Before reaching out to Jems team:

HIT
update

Due to staffing within Interact the decision was taken that the Jems team shall take over HIT.

Agreement for 2021-2027:
1. Update Outdated template in case of change.
2. Agree on the Closure report template within HIT.

Keep.eu
update

Janne Kiilunen, Interact

Cooperation works

All materials will be available on:
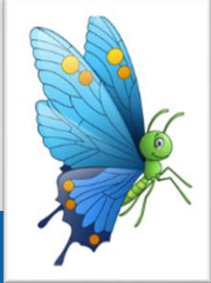**Interact connections / MC community**

Coffee break

Back at 16:00PM

Exchange
Main challenges when working on Jems

Choose the group based on the status of your programme regarding Jems
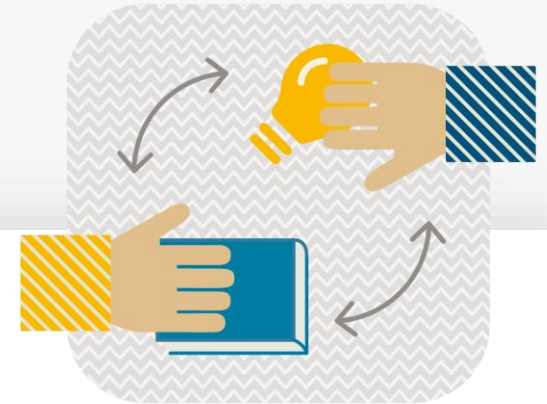
Eggs	Caterpillar	Pupa	Butterfly
- Starting with calls (no call open) - Preparing for opening calls - Setting up Jems installation	- First calls open - Assessment of projects	- Projects selected - Contracting of projects	- Reporting started - Control/ Verifications started

Exchange
Main challenges when working on Jems

Discuss general experience with Jems

- What worked well

- What solution did you find to the challenges you faced (e.g., legal issues, monitoring issues etc. think more broadly than only MS).

This should be place where you find all answers to operational issues, not only Jems!
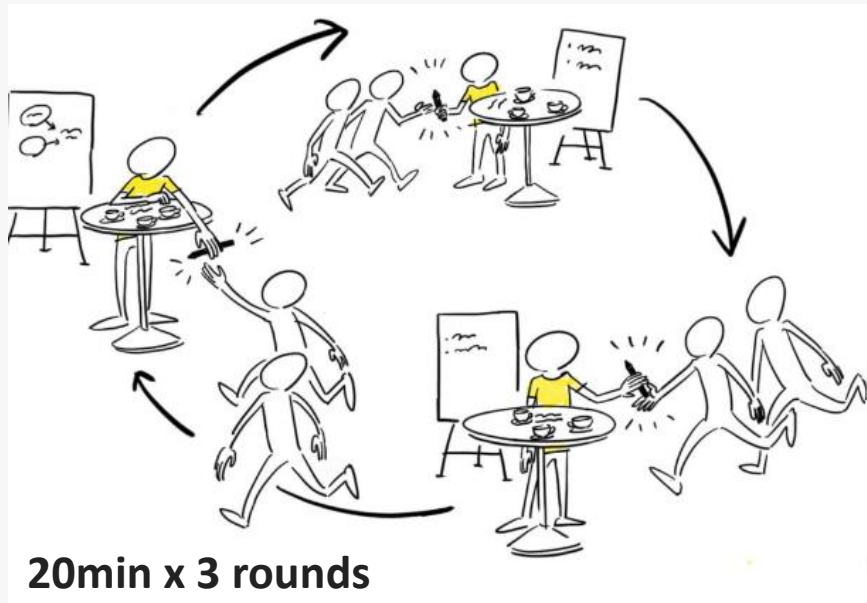
Lunch break

Back at 14:PM

World Café (incl. break)

Goal: Sharing experience among programmes related to the topic. Possibility to get information on best practice.

20min x 3 rounds

Four Café corners

- Technical isues (API, eID, plugins)
- Control (Parking, reopening, Risk based sampling)
- Project reporting and MA/JS verification
- Payments (FTLS, Advances, regular payments to projects)

Programme Developments

Amund Sole (Central Europe)	Development cooperation
Nicu Buzgure (Interreg V-A Romania – Bulgaria)	Jems API use case
Aleš Mrkela, Martin Medič (Interreg Slovenia – Hungary)	Reports from Mongoo with connection to the database

Sub-communities
Exchange of practices

Fabrizio Errico (South Adriatic)	Collaborative approach to requirements gathering in Italian programmes
Claudia Pamperl (Central Europe)	Post-Sprint Review meetings – a chance for collaboration within the Jems network

Floor is open
for Q&A