Jems
User Group meeting #8

Interact | 20.10.2026

Interact

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Interreg

Brasserie Georges

19:00





Jems28



Icebreaker!

Draw the new Jems28 logo

Afternoon

Jems28	Coffee break	From Jems to Jems28
Presentation of the project including group work		Collecting the lessons learned from Jems functionalities

Jems28 – Why adapt and not build new?

Jems was developed to be used for more than one period:

- **Proven technical infrastructure remains valid:** It operates independently of regulatory changes
- **Module structure remains valid:** Even though the business logic changes, the overall programme workflows remain valid
- **Continuity of certain business logic:** For certain modules the business logic will remain the same in the new funding period
- **User experience continuity:** Preserving the familiar Jems interface reduces disruption in a phase of regulatory transition

Jems28 – The starting point



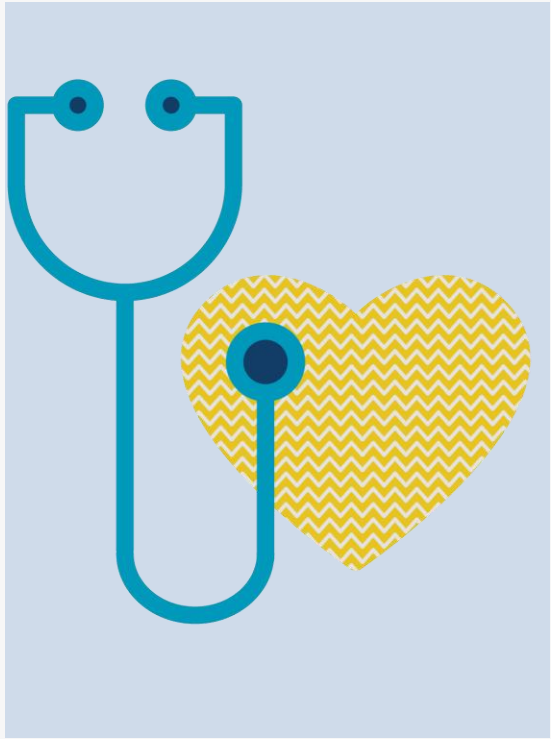
- **Current status:** 45 Interreg programmes use Jems 21-27
- **Demand:** Multiple Member States and Interreg programmes have formally raised interest in using Jems 2028-2034

2028-2034 brings fundamental changes

From expenditure-based to performance-based / output-based approach

This affects:

- programme setup
- intervention logic
- application forms
- reporting structures
- payment modules
- data exchange requirements



HIT and Jems are now much closer together

For 2021-2027:

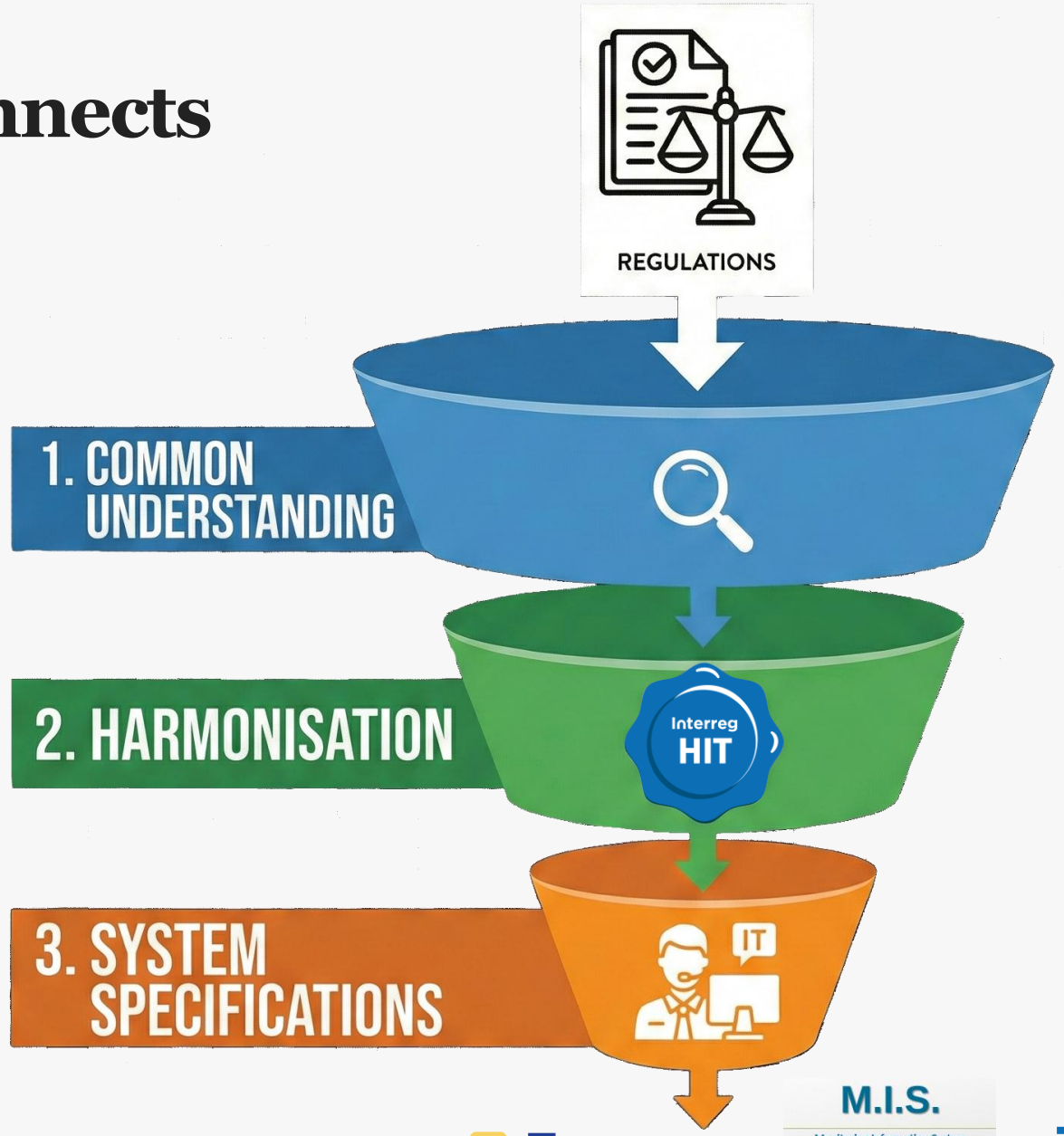
- HIT and Jems evolved in parallel
- Alignment required significant coordination effort

For 2028-2034:

- Coordinated by the same team
- Planned together
- Built into the process

Some of the work previously needed to reconcile HIT and Jems, now avoided through integrated planning.

Jems28
How it connects to HIT?



Jems

M.I.S.
Monitoring Information System
ERGORAMA

BAMOS+

INTERREG

. . .

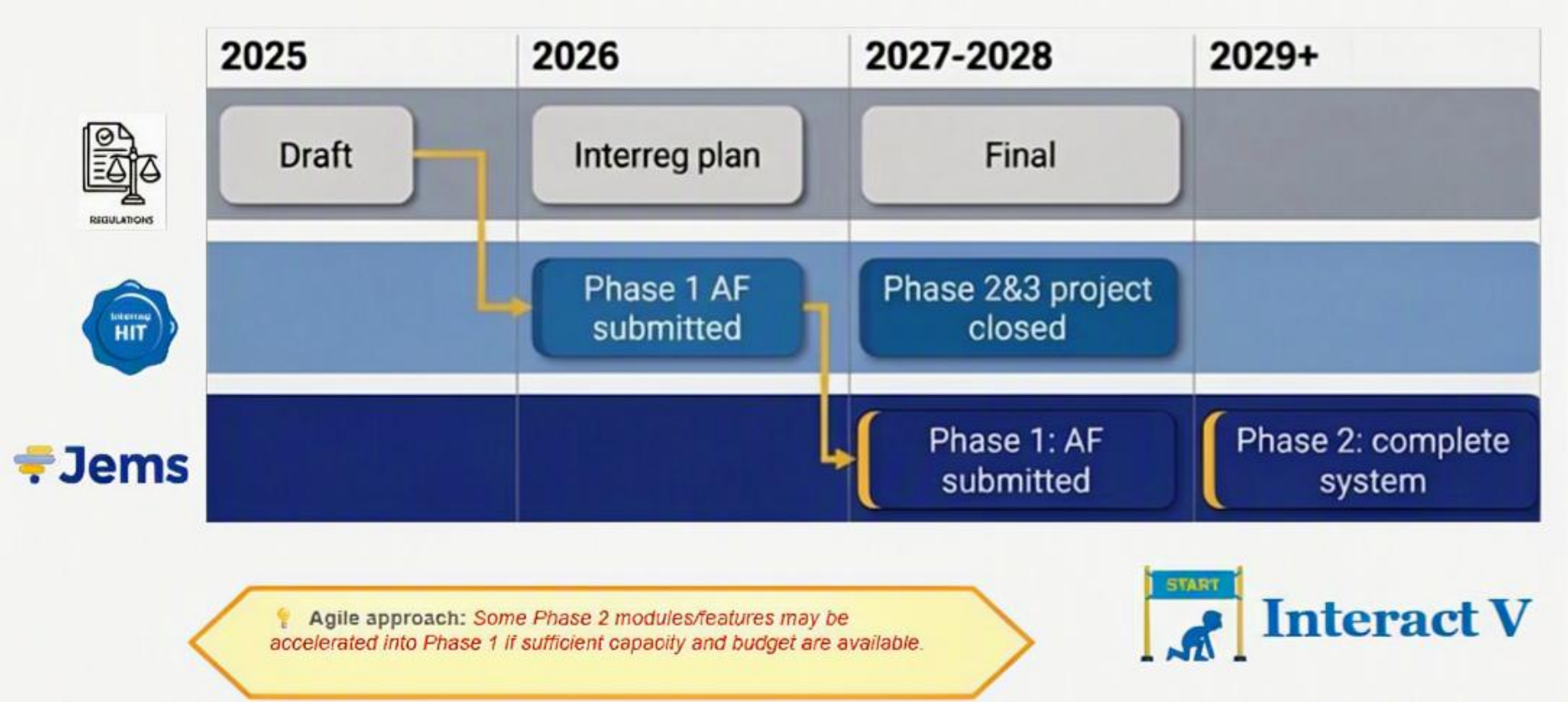
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Effective cooperation through live data exchange

Jems28 – implementation approach

- **Phased funding approach:**
  > Phase 1 (2027-2028) funded under Interact IV
  > Phase 2 (2029+) under Interact V
- **Timeline criticality:** Phase 1 delivery by end of 2028 is essential for programmes to launch calls and meet spending targets – development work should start in 2027

Jems28 – implementation approach



Steps towards Jems28

March 2026	**City of Vienna** confirms its commitment to host the adaptation of Jems for 2028-2034 through Interact Office Vienna
28-29 April 2026	**2nd Interact V Programming Committee meeting**, Bratislava, Slovakia: Gives mandate to Interact to start preparations of the Jems 2028-2034 proposal
27 May 2026	**3rd Interact V Programming Committee meeting**, online: Acknowledges the information received on the adaptation of Jems for 2028-2034
8 June 2026	**9th Interact IV Monitoring Committee meeting**, online: • Mandates the Interact MA to explore and select the most suitable procedural and financial ways necessary for adapting Jems to the 2028-2034 regulatory framework; • Approves the methodology of adapting Jems to the 2028-2034 regulatory framework, pending selecting the procedural and financial means necessary;

Jems28 – What Phase 1 includes

2027 – 2028:

- **Horizontal modules:** User management, roles and privileges, audit log, IT security updates
- **Programme setup:** Adaptation to the new structure of the Interreg chapter with the new intervention logic
- **Call management:** Update settings and application form configuration aligned with new project intervention logic and templates
- **Application module:** Updates to reflect new templates
- **User experience improvements:** Based on lessons learned from 2021-2027 implementation

The team setup for Jems28

The Interact team still retains internally:

- Product ownership
- Business analysis
- Regulatory understanding (via HIT)
- Stakeholder engagement
- Prioritisation
- Multi-level coordination
- Quality acceptance



Development work and technical implementation will be done through an external IT provider.

Questions?

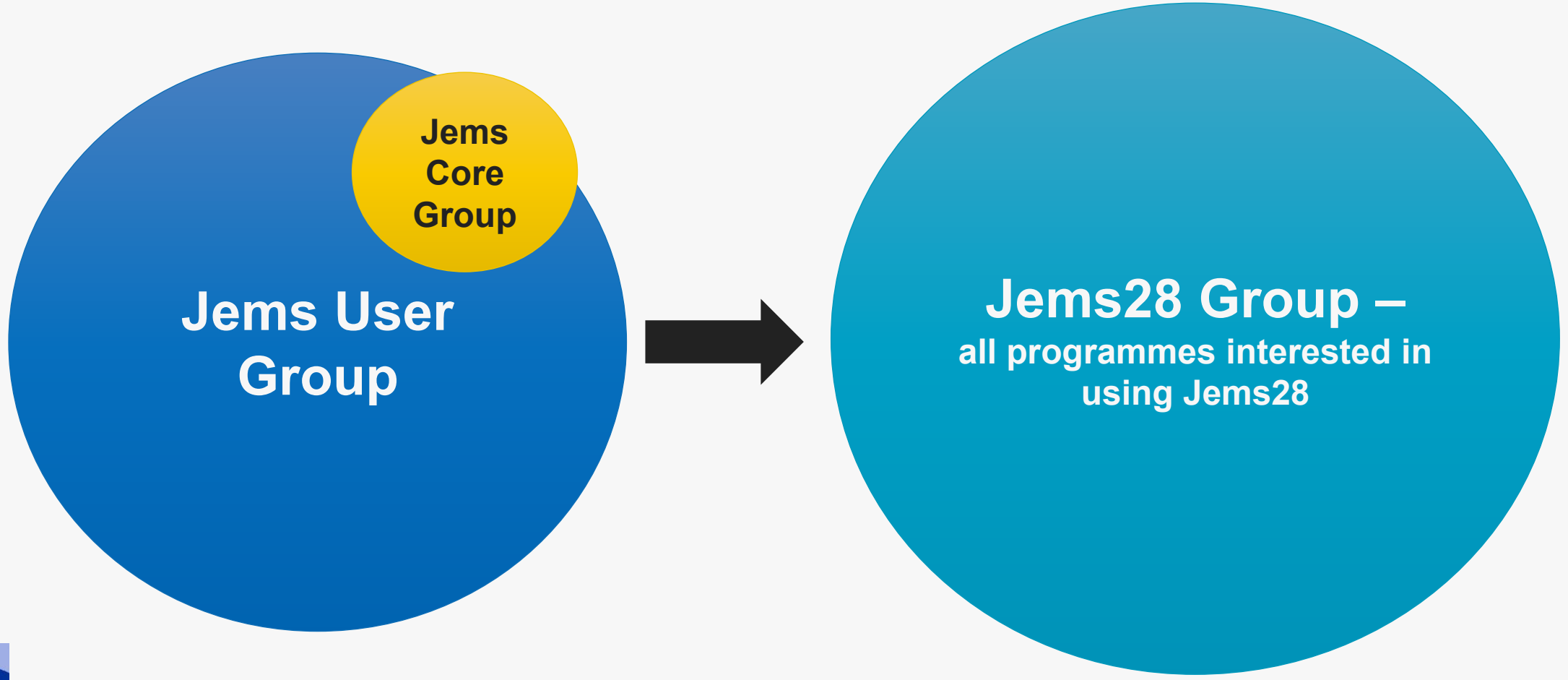


Jems28 – stakeholder engagement

User-centric, agile methodology:

- **Inclusive participation:** All programmes interested in using Jems28
- **Democratic decision-making:** Community input shapes development priorities and feature specifications
- **Continuous engagement:** Regular opportunities for feedback, testing, and dialogue throughout the development cycle
- **Full transparency:** Open visibility into the development progress, priorities, budget, and decision rationale

Jems28 – stakeholder engagement



Jems – stakeholder engagement

Experiences from the past:

- **Sprint review meetings:** fortnighty meetings, open to everyone, direct feedback on latest developments
- **Helpdesk:** Registering bugs, raising questions and ideas/wishes
- **Online community:** Information to and exchange between users
- **Wish-list voting:** Possibility to directly influence the prioritisation
- **User Group meetings:** Open to all programmes using Jems, information from Interact, networking, exchange,…
- **Thematic Group meetings:** Discussing specific requirements with thematic experts from the Core Group
- **Core Group meetings:** Prioritisation of features

Jems28 – stakeholder engagement

Ideas for the future:

- **Review meetings:** happen when a feature or functionality is completed, open to everyone, direct feedback on latest developments
- **Helpdesk:** Registering bugs, raising questions and ideas/wishes
- **Online community:** Information to and exchange between users
- **Wish-list voting:** Possibility to directly influence the prioritisation
- **Group meetings:** Open to all programmes planning to use Jems28, information from Interact to present and discuss the bigger roadmap and prioritisation for Jems28, networking, exchange,...
- **Thematic group meetings/surveys:** Collect specific requirements from thematic experts from the Group

Discussion



What is your opinion?

- Talk in a group – 10 minutes
- Share with the plenary

Coffee break

Talking walls…



Tell us what works well, what does not work well – lessons learned for Jems28:

1. IT, System, A.I.
2. Programme setup, Calls, AF, Assessment, Modifications, Contracting
3. Reporting schedule, Reporting, Monitoring, RBMV
4. Payments, Corrections, Checklists

First round: Go to your referred topic.
You will be able to visit every corner.

Cooperation works

All materials will be available on:
Interact.eu/Library

Want to discuss it? Join our MS Teams environment!
Portal.Interact.eu | Jems Network

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Disclaimer

Publisher	Interact Programme
Date updated	20 October 2026
Primary knowledge area	Monitoring systems
Author(s)	Jose Almeida, Alexandra Kulmer, Pieter Louwers

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