AI Chatbot mapapartnetstva.gov.sk

Bucharest - Romania 25-26.11.2025





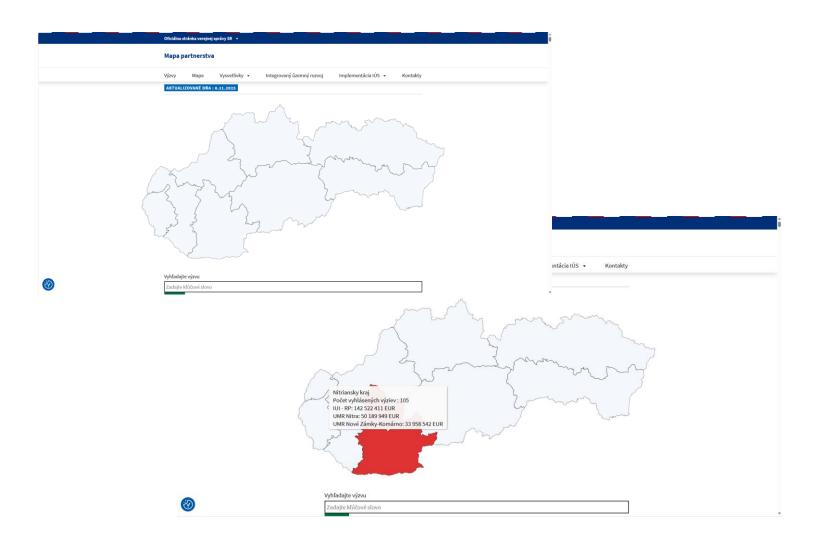


Slovensko - Česko

What is *Mapa*partnerstva

(Partnership

map)?



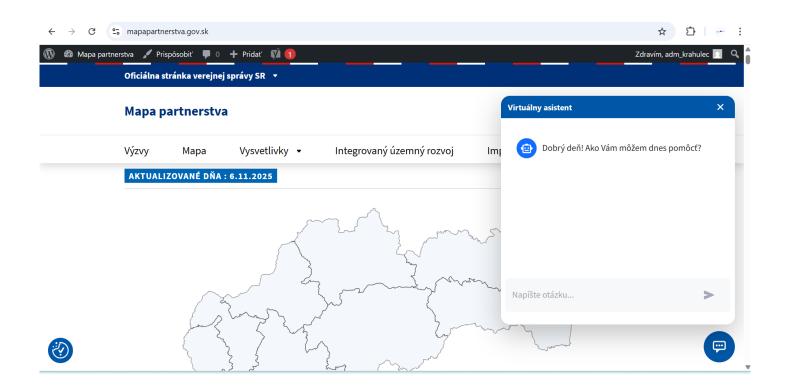


What is Mapa partnerstva (Partnership map)?

- It is a unified platform where you can search for current calls for grants and funding opportunities.
- It helps regional actors (municipalities, regional authorities, NGOs, entrepreneurs, etc.) navigate available calls.
- It includes calls from various programs, such as Program Slovakia, the Recovery and Resilience Plan, INTERREG programs, EEA/Norway Grants, the Environmental Fund, the Modernisation Fund, and others.

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Description of the initial situation



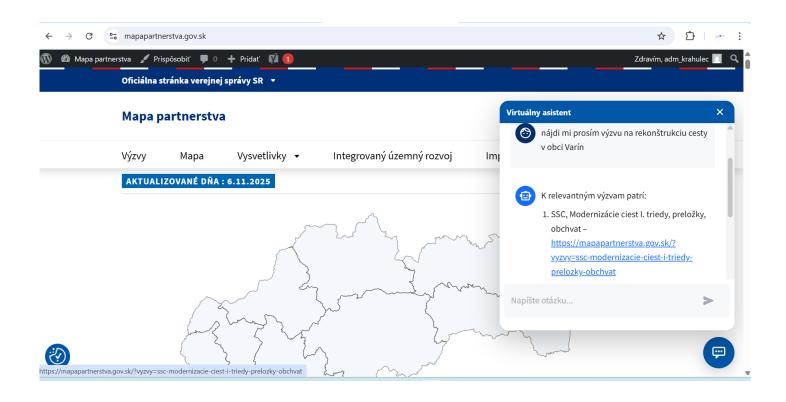


Description of the initial situation

- In the initial phase, we created **the Partnership map** portal, which serves as a clear and accessible source of information on EU funding calls and all programs implemented in Slovakia.
- After launching the website, we decided to simplify the navigation and search process for potential applicants.
- Therefore, we developed an Virtual assistant (AI chatbot) for the Partnership map, which, based on the user's input, can identify and display a relevant funding call within just a few seconds, tailored to the applicant's specific needs.

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What does a Virutal assistent (Al chatbot) do?





What is Virtual assistant (AI chatbot)?

- The virtual assistant on the **Partnership Map** website is a digital tool that communicates with users by text.
- Its main task is to search for information directly on the website and help you quickly get an overview of the possibilities for drawing on European funds, available calls for proposals, and planned investments.
- The assistant answers the most frequently asked questions, navigates you to the right places, and is available 24 hours a day.





What does a Virtual assistent (AI chatbot) do?

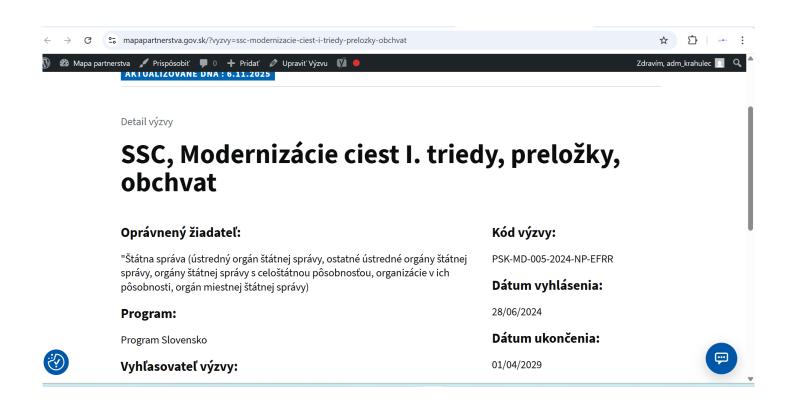
- The AI chatbot for the Partnership map will quickly find a suitable EU funding call based on the data you provide, for example: "I want to renovate Beckov Castle."
- After the search, it will find the currently open calls for your specific need based on the region, priority, and specific objective.
- By clicking on the link, the applicant can register for the corresponding call.





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Deevelopment.
How long? What issues arose?
Current development stage?







Deevelopment. How long? What issues arose? Current development stage?

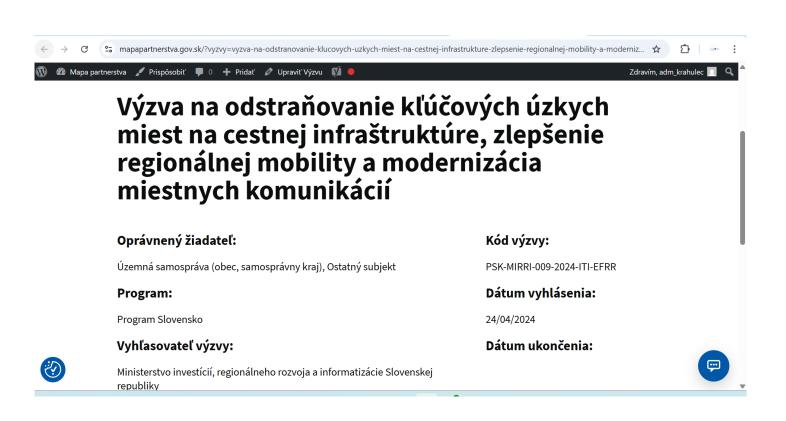
- The development of the chatbot took six months and it is currently in the testing phase.
- During development, we identified several issues, such as irrelevant responses from the chatbot, displaying calls that were already closed, and limited browser support – the chatbot was initially compatible only with Edge and Chrome, while Opera and Safari were not supported.
- These issues were resolved during development, and the chatbot is now fully functional on all supported browsers during the testing phase.





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Technology behind mapapartnerstva.gov.sk (the Partnership map)







Technology behind mapapartnerstva.gov.sk

- The Partnership map platform is built on WordPress technology, while the implemented chatbot is hosted in the Microsoft Azure environment.
- Microsoft Azure, often referred to simply as Azure, is Microsoft's cloud platform. It enables the creation, operation, and automated scaling of web applications and other services through Microsoft's data centers.



What are our future plans for the AI chatbot model?

- In the future, we plan to enable our **chatbot** on the Partnership map portal to automatically generate applications on behalf of applicants.
- Also full integration with internal systems specifically, connecting the Interreg system to the national monitoring system ITMS21+ (Interreg+). This will ensure seamless data exchange, significantly increase administrative efficiency, and reduce errors in project application submissions.





The partnership map and its virtual assistant are a step towards making project financing more accessible and easier.