CAP-COM: Making the most out of project results.

Kelly Zielniewski | Interact Strasbourg | 18-19.06.2025





Capitalisation in Interreg

Transfer and reuse of knowledge generated by Interreg projects



Capitalisation is NOT communication.

Extract from a registration form.



Challenges to capitalisation

Answers collected

- Lack of understanding, awareness, knowledge, trainings, resources, tools, and motivation
- Identification of results: how to capture them?
- Engagement of stakeholders and beneficiaries: how?
- Tunnel vision vs. Helicopter vision
- Actions for a long-term vision & sustainabilty?
- Lack of coordination (fragmented efforts, no real strategy)
- Communication techniques, strategy needed



This new CAP-COM edition



Beginners' level

To ensure an appropriate exchange of experiences and practices.



Focus on CBC programmes

Taking into account your realities and challenges.



Link with communication

Joint effort should happen, but we're not there yet.



Practical approach

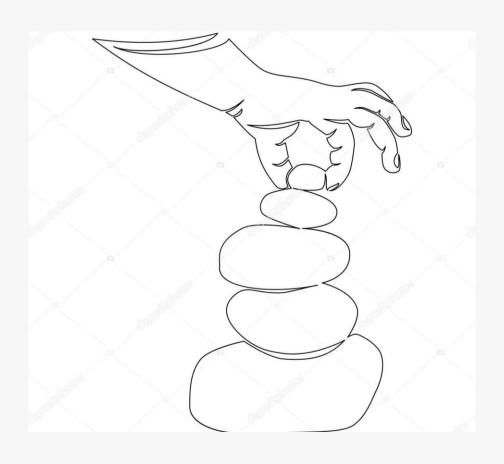
Let's make the most out of your results and within your resources.



KAIZEN APPROACH

What is that?

- Step-by-step
- Gradual progression
- One step at a time



Agenda/day one

01 02 03 04 05 Making the Welcome & Communication Patway to Results most out of introduction selection, supporting capitalisation project results (theory & visibility, capitalisation & within your practice) **KEEP** resources



Agenda/daytwo

01

02

03

Group exercise

Group discussion & learning points

Capitalisation Post27



FROM THEORY TO PRACTICE

Reconnecting exercise

Discuss within your group and come up with 2 learning points from day 01

You have 10 minutes!



Implementing CAP/COM

in groups



Your capitalisation journey in 1h30!

1. IDENTIFY POTENTIAL

Not all results are equal. Which ones have star quality?
Identify drivers!

2. CHECK THE DEMAND

Even the best solutions need someone who wants them!

3. ADVERTISE CAPITALISATION

If you build it, they will come... but only if they know about it!

4. DELIVER CAPITALISATION

So many ways to make it happen! What will be yours?

.



Your capitalisation journey Step 1 (20min)

1. IDENTIFY POTENTIAL

Not all results are equal. Which ones have star quality?
Identify drivers!

DISCUSS WITHIN GROUP

- How to spot outputs with high replication potential?
- Which criteria would you use to select "champions"?
- Ways to identify your "capitalisation champions" (i.e. projects/partners who excel)

Your capitalisation journey Step 2 (20min)

2. CHECK THE DEMAND

Even the best solutions need someone who wants them!

DISCUSS WITHIN GROUP

- How to identify the potential takers?
- How to adjust to their specific needs?
- How to connect with them? Who can you help make that connection?
- How can you attract newcomers?

Your capitalisation journey Step 3 (20min)

3. ADVERTISE CAPITALISATION

If you build it, they will come... but only if they know about it!

DESIGN A COMMUNICATION CAMPAIGN

- Build one key message
- Use simple language (avoid jargon!)
- Specify who you try to engage
- → How would pitch capitalization in 90 seconds?
- Check out the matrix and material available!

Your capitalisation journey Step 4 (20min)

4. DELIVER CAPITALISATION

So many ways to make it happen! What will be yours?

PROPOSE 3 ACTIONS TO ACTIVATE YOUR JOURNEY

- Take into account the current timing
- Consider ALL the resources available
- Think of concrete actions

Break

Let's discuss How did it go?



Your capitalisation journey Step 5

5. IMPROVING YOUR APPROACH

The capitalisation cycle never ends!

Learning points:

- Connect it with your communication plan
- Look at each stage of the project cycle
- What else?

LEARNING POINTS

Recap

- → Define and agree on a capitalisation definition within your programme.
- → Define clear scope and objectives.
- → Make an inventory of your resources.
- → Plan, organize: who is responsible for what?
- → Get people on board, get them involved, and get them ready (train them!).
- → Work on mindset!
- → Draft a capitalisation story & sell it!



LEARNING POINTS

Recap

- → Identify appropriate ways to reach your target group(s).
- → Clearly define the steps to deliver capitalisation (according to your objectives): a strategy that will really work for YOUR programme!
- → Remember the KAIZEN approach!
- → Communicate about your work: process, champions, and what is being done/will be achieved, etc.
- → Assess your strategy/actions and turn the mistakes into learning points.





Coming soon

- Online capitalisation course, September 2025
- ➤ Interreg Knowledge Fair, 4-5 November 2025, Belgrade

Check it out

- > Event calendar, thematic communities & website: interact.eu
- Thematic stories at interreg.eu
- Interact academy: Certified trainings & short courses

Cooperation works

All materials will be available on:

interact.eu

