Interact Jems OSI event

The Jems journey - celebrating our joint adventure

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Interact

Co-funded by the European Union
Interreg

Jems

Interact

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50%+ of Interreg programmes use Jems.

15.3m € saved by Interreg in software development costs.

80% of beneficiaries find Jems easy to use.

The **Joint Electronic Monitoring System** is the harmonised monitoring and reporting software for Interreg, developed by Interact and provided on a free-license basis.

ems

- Early proof of need for a joint monitoring system
- It’s possible to have a harmonized solution

EMS
+
New Requirements
=
EMS 2

- ❑ User experience
- ❑ System performance
- ❑ Interoperability
- ❑ Quality assurance

Jems
Joint electronic monitoring system

How did it happen?

Interact MA
Petra Masacova

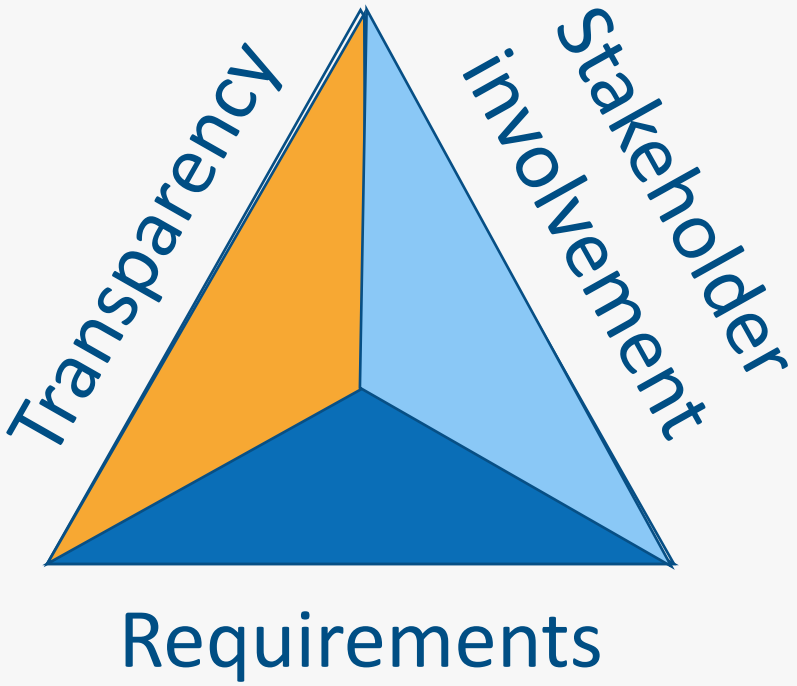
City of Vienna
Martin Pospischill

Monitoring Committee
Frank Everaarts, NL

The Team behind the project

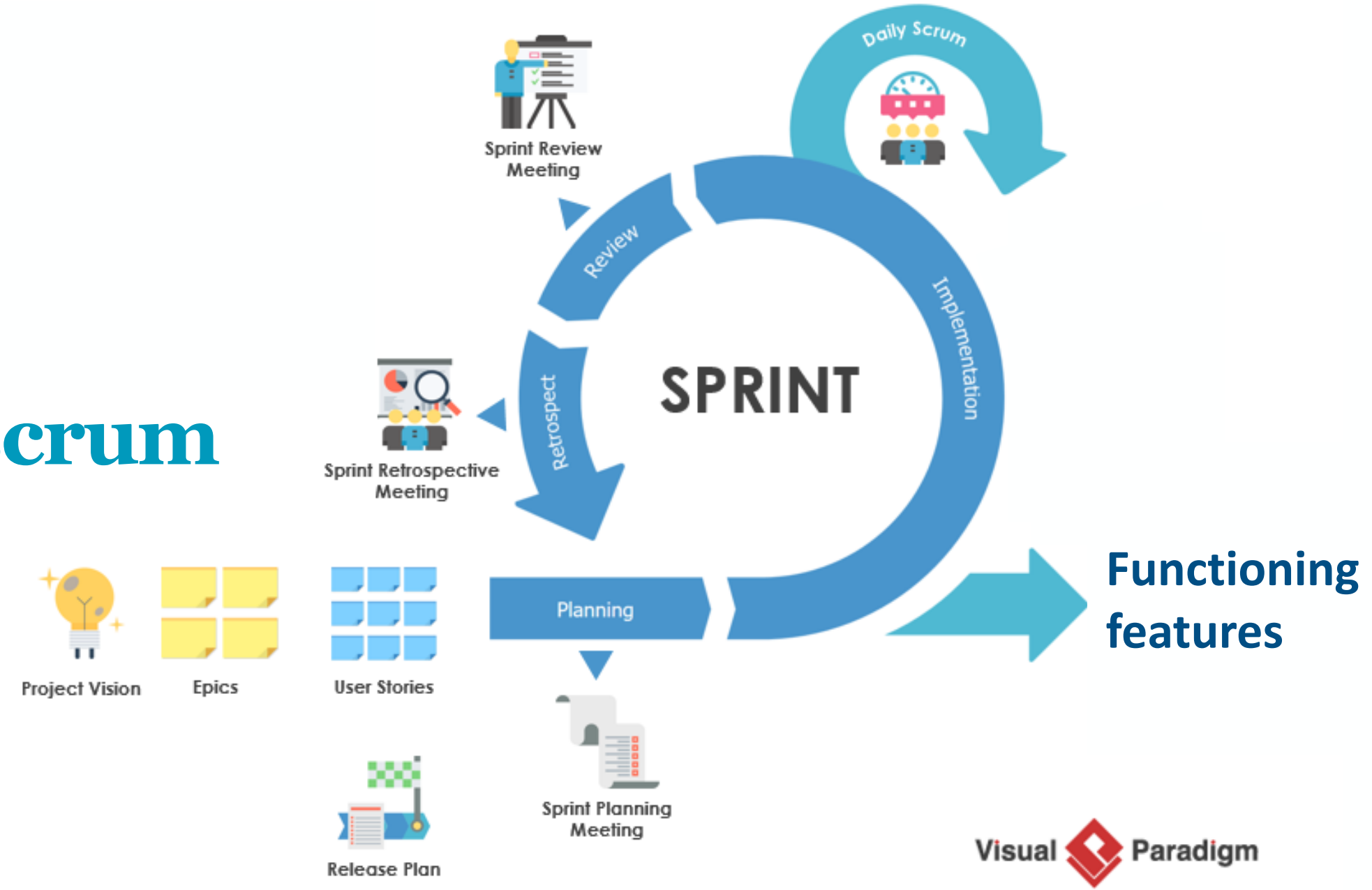
"Behind every successful project is a dedicated team whose combined efforts and hard work bring vision to reality."

What we learned from eMS?

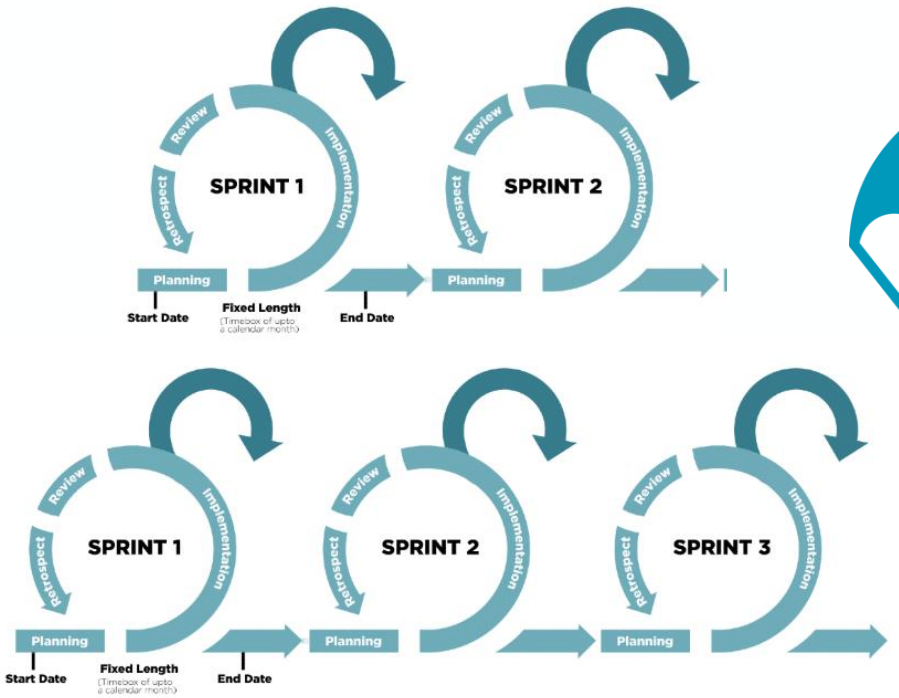


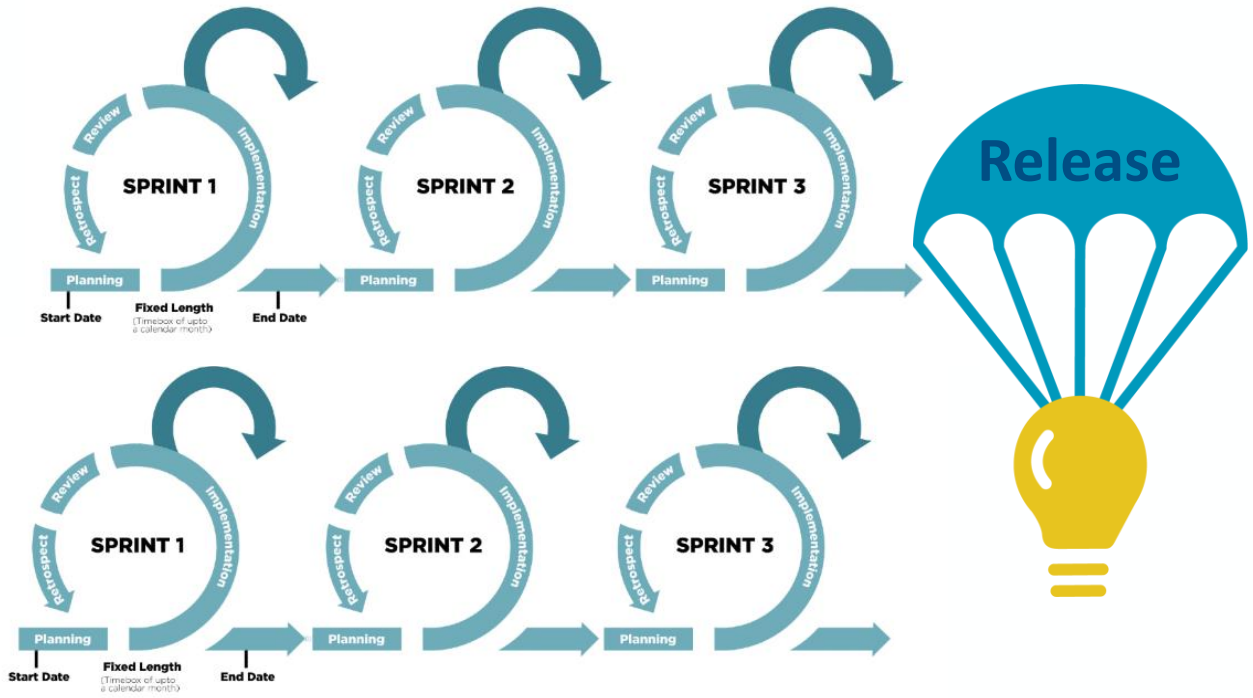
AGILE

Agile scrum

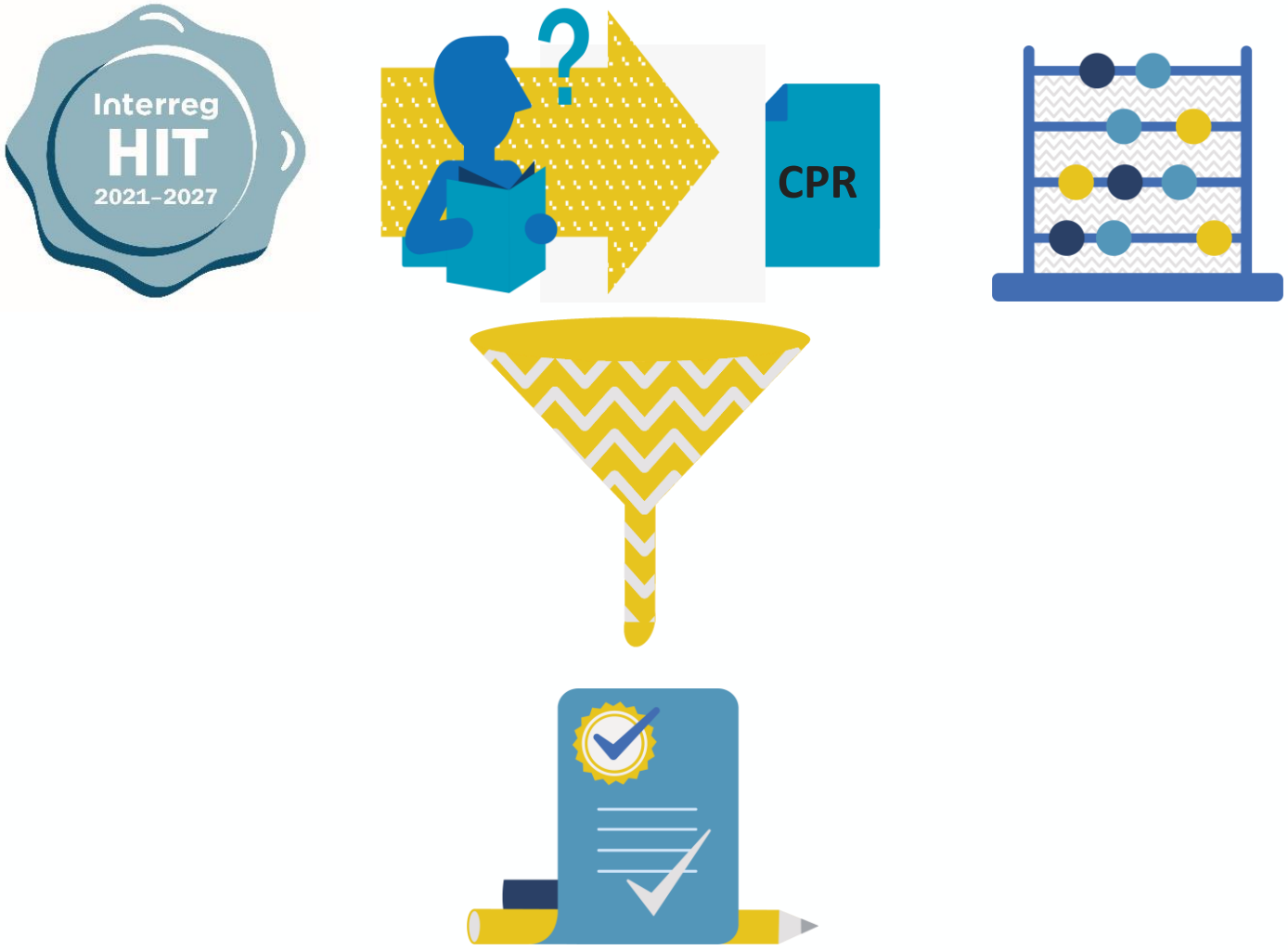

Daily Scrum
Sprint Review Meeting
Review
Implementation
SPRINT
Retrospect
Sprint Retrospective Meeting
Planning
Project Vision
Epics
User Stories
Release Plan
Sprint Planning Meeting
Functioning features

Agile-scrum: Releases





How to meet requirements?



We reached high satisfaction for usability and functionality

Stakeholder engagement in Jems

a monitoring system designed by Interreg for Interreg

Jems Core Group

Definition of Requirements

13 Thematic meetings

Priorisation and Planning

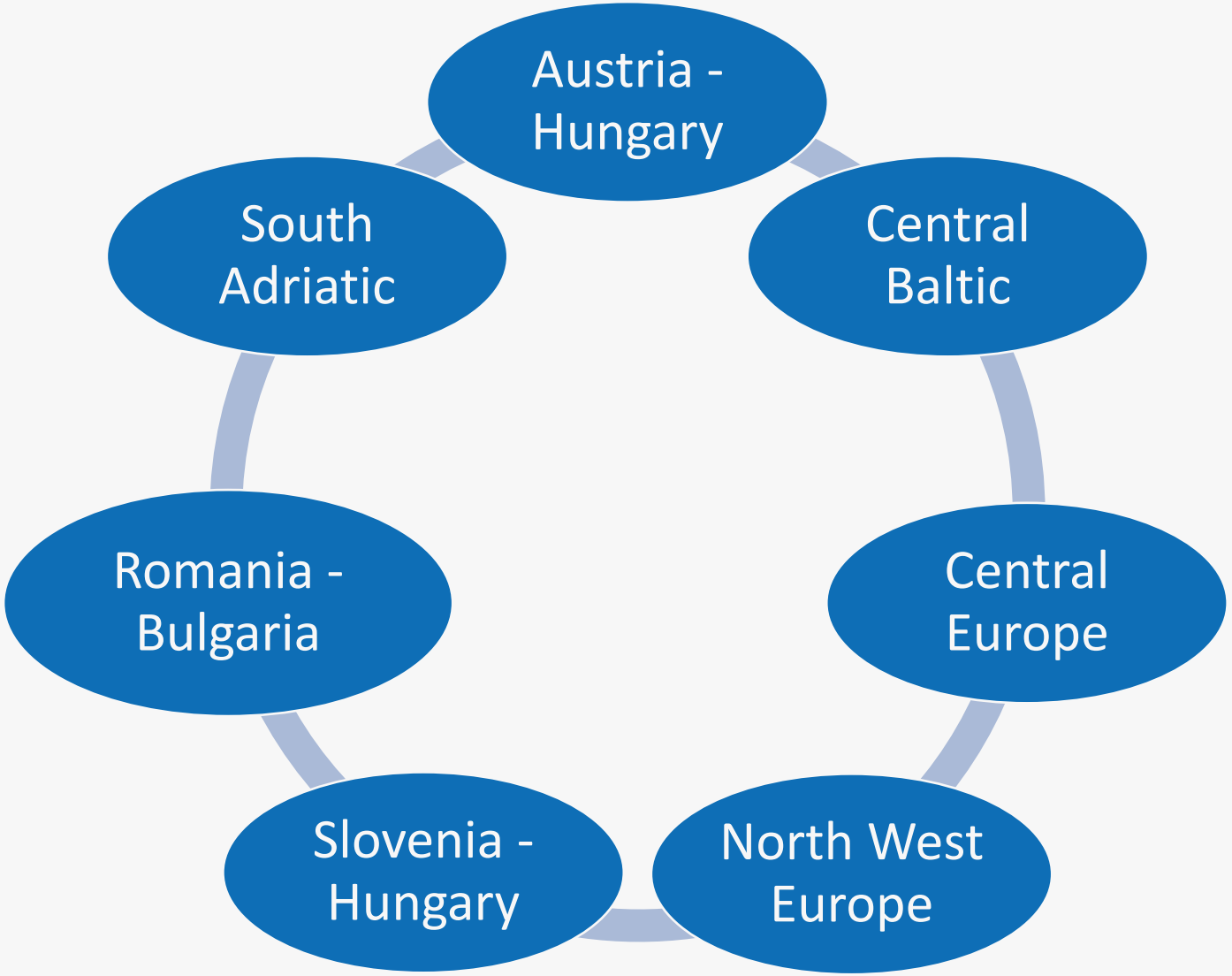
29 Core Group meetings

Testing and Verification

10 Test Days

Ambassador role

Networking and mutual support within the community

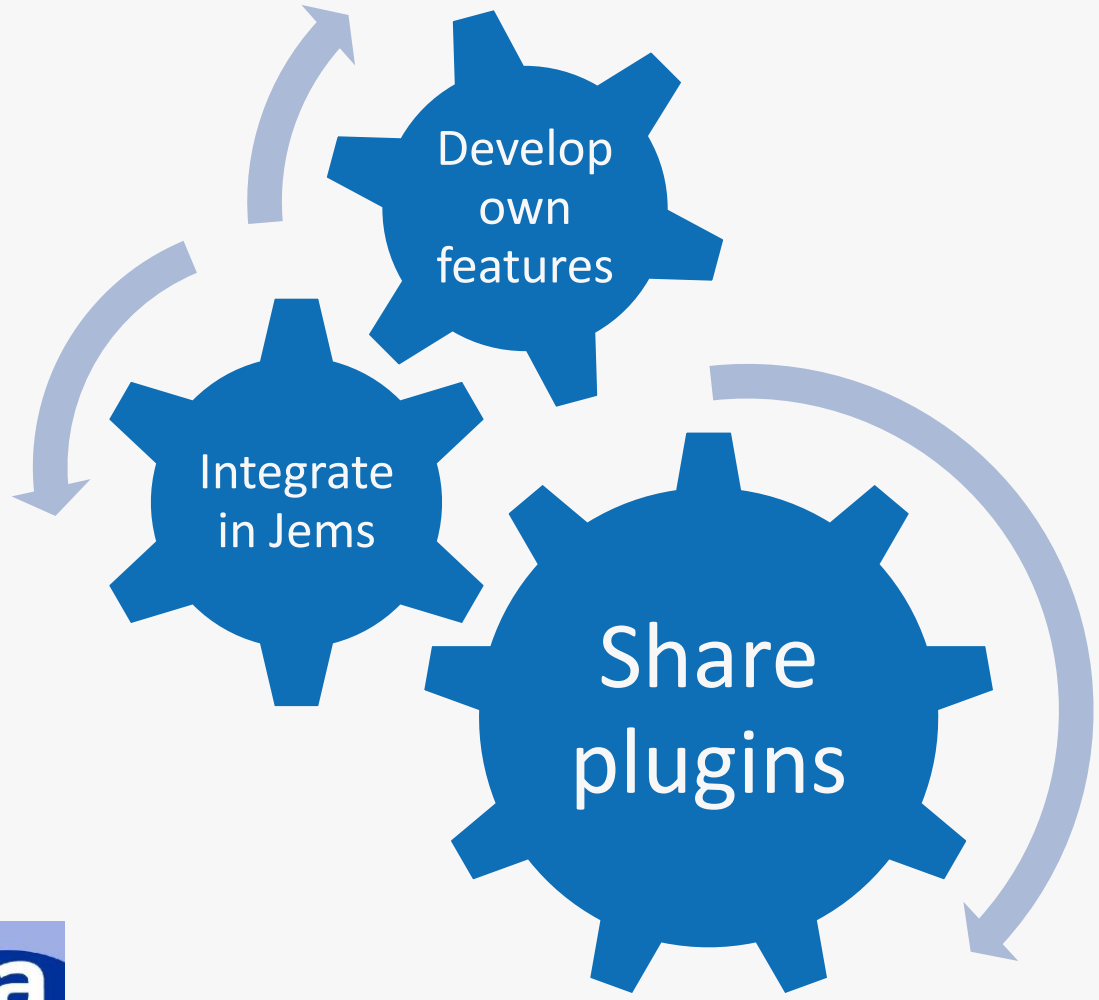


Thank you for participating in the Jems Core Group!

Jems User Group engagement

Feedback and ideas	107 Sprint Review meetings 1350 Helpdesk ticket 2 wishlist voting rounds 5 Jems surveys
Training and support	Jems manual Video tutorials Helpdesk Training events
Networking and exchange	User Group meetings Online Jems communities

Programmes´own developments

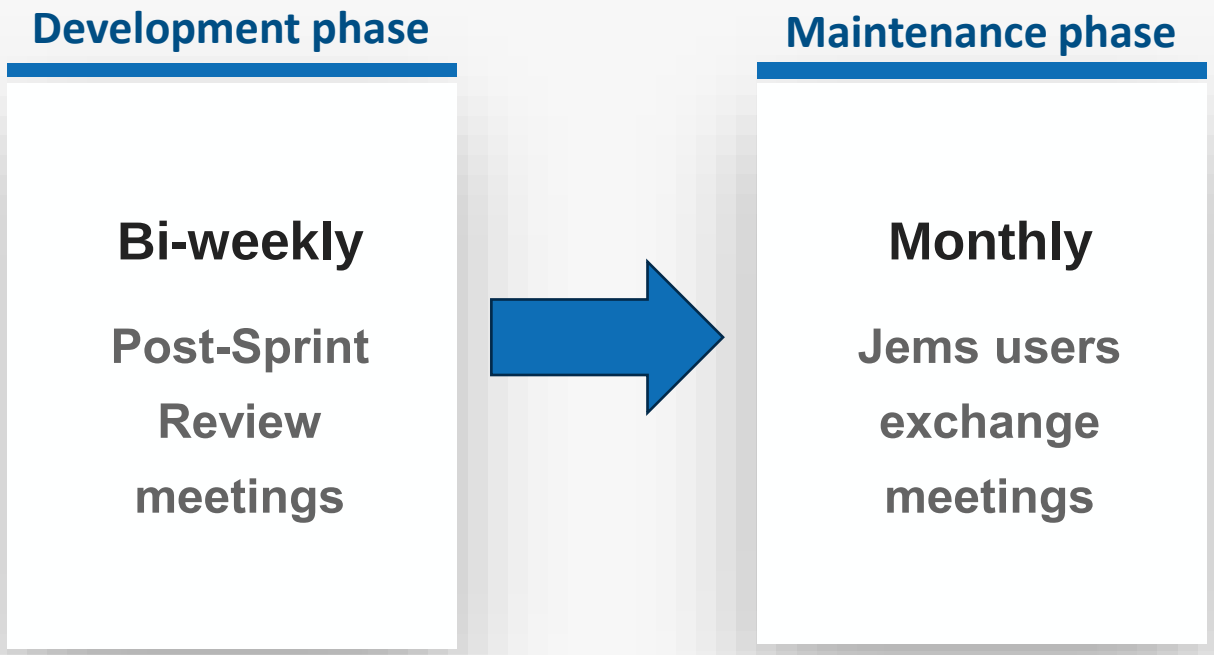


Examples for shared developments:

- Transmission of data - SFC tables (ASP)
- Project and partner report export (NPA, CE)
- List of expenditure export (NWE)
- Application form comparison plugin (Adrion)
- Templates for declarations (MED, ASP)
- Core features (NWE, CE)

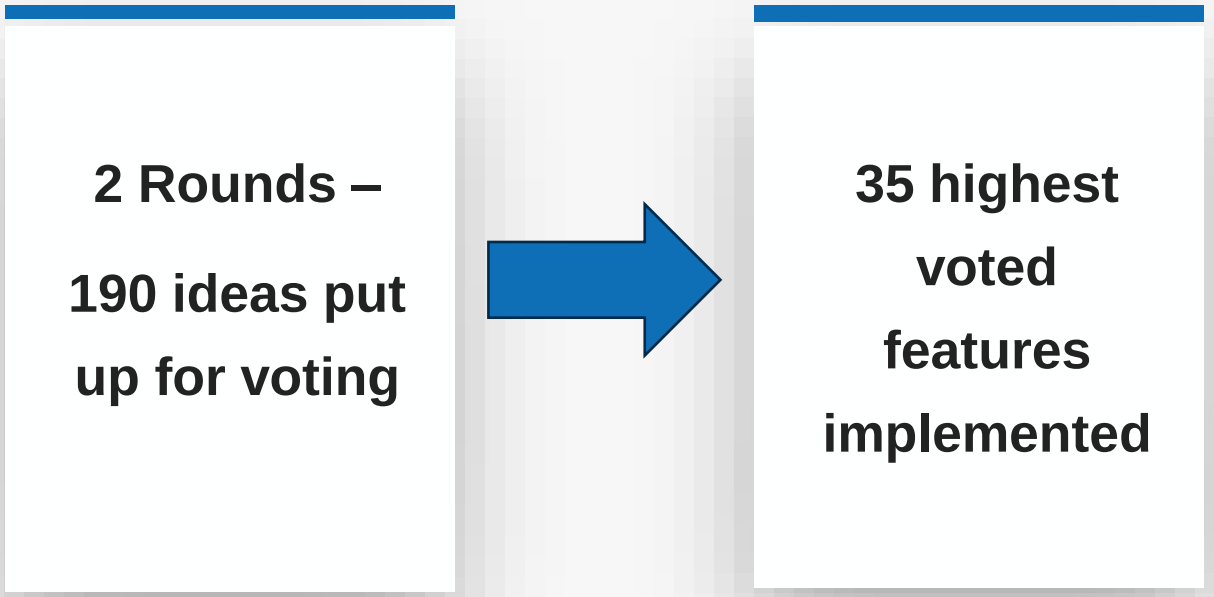
User organised events

Online meetings hosted by NPA & CE Programme



Wishlist voting

Priorisation of wishes for the additional development phase



Connecting with the wider Interreg network

IT tools and monitoring systems network

- Presentation of specific solutions
- Exchange of experience
- Inspiration and mutual support

What we learned from Jems?

- Involvement of many stakeholders makes expectation management challenging
- A sound decision making process is key to success
- Agile scrum is very flexible but has flaws in providing a long term picture.

Lets go through interesting features and elements

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Cooperation works

All materials will be available on:

Interact library