Methodology for establishing the Interact IV performance framework
Version 3.1, 2 May 2022[1]

Interact IV indicators

The overall goal of the Interact IV programme is to support better cooperation governance by means of enhancing the institutional capacity of public authorities and stakeholders for effective implementation of Interreg programmes and other cooperation actions.

This objective expresses the change that the programme will pursue to achieve by the end of the period, directly impacting the recipients of Interact IV service delivery. With this in mind, **three result indicators** are defined as a measure to observe the progressing contribution of the programme to strengthening the institutional capacities of actors using Interact IV services.

Output indicators are an intermediary measure in the logical flow of the performance framework. The selected **three output indicators** allow tracking and quantifying all main deliverables of the Interact IV actions. As they are logically linked to the set of the result indicators, they influence the extent to which the results can be reached.

The Interact IV indicators draw from the list of the common Interreg-specific output and result indicators as defined in Annex 1 of the draft ERDF Regulation[2] and the Indicator Fiches of additional common output and result indicators for Interreg[3]. This means that, where possible, Interact's outputs and results will be directly counted by the European Commission, as part of Interreg-wide data collection. In addition, the Interact IV performance system includes programme-specific result indicators that allow capturing the desired change along the mission defined for Interact IV in Article 3.3 of the draft Interreg Regulation[4].

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[1] The Programming Committee approved the document on 15 April 2021. This version incorporates an observation of the EC made during the examination of the Interact IV 2021-2027 programme document (p. 14).
[2] COREPER, Annex 1 to ERDF Regulation, 8 January 2021
[3] European Commission, Indicator Fiches, 26 June 2020
[4] COREPER, 11 December 2020

Table 1: Interact IV indicators

Policy objective	Specific objective	Priority	Output indicators	Result indicators
Interreg-specific objective: **A better cooperation governance**	**Institutional capacity of public authorities**	Service delivery	**RCO81** Participations in joint actions across borders **RCO85** Participations in joint training schemes **RCO116** Jointly developed solutions	**RCR81** Completion of joint training schemes **Interact-specific** Institutions using knowledge/skills acquired through Interact services **Interact-specific** Institutions using solutions developed through Interact services

Justification of the selected indicators

Interact IV is a result-driven programme, with a clearly defined outcome it will pursue to achieve through its actions. The desired outcome are strengthened organisations that use knowledge/skills or solutions developed jointly with Interreg programmes to govern these programmes and other cooperation actions effectively; specifically organisations that manage their processes and procedures better, work effectively in cooperation contexts, and capture and communicate on cooperation results increasing the visibility of Interreg.

Throughout the programme implementation, achievement of the specific objective will be measured through output and result indicators designed to capture these desired changes.
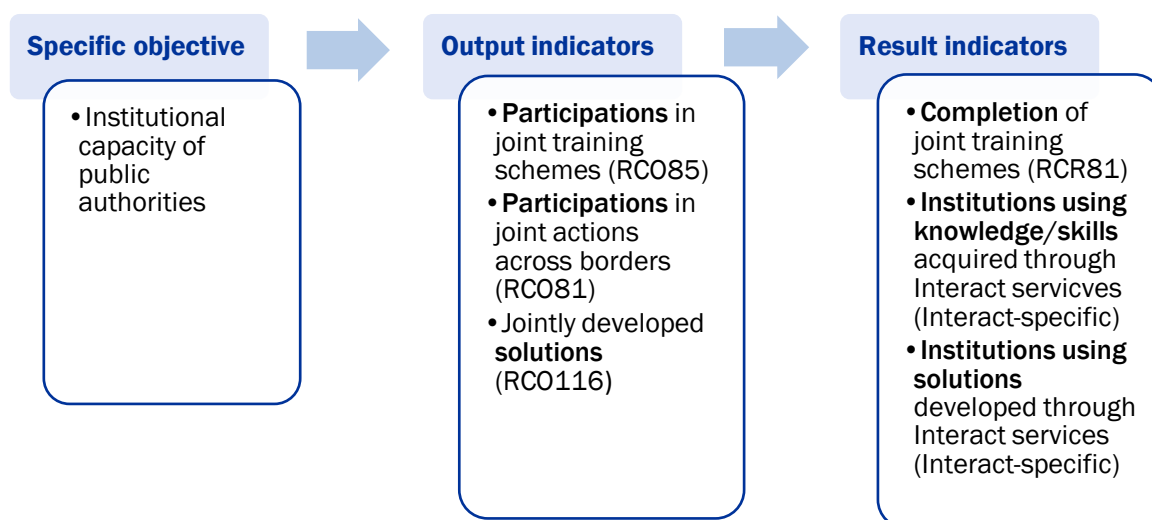
Strengthening institutional capacities is a learning process that starts with building the knowledge and skills of individuals who make up organisations. Eventually, it leads to increasing the competencies of individuals and organisations, and their ability to apply the knowledge/skills to solving problems, approaching tasks differently, etc. This refers to a wide set of enabling factors that support organisations to achieve their goals, including human resources, systems, tools, structures, procedures, etc.

Interact IV will support the building of capacities of the programme's target groups by addressing capacity aspects related to different enabling factors. Specifically, the service delivery will be carried out by means of "products and services" that include collaborative actions involving Interreg programmes and other cooperation actors, solutions developed by Interact together with the target groups, and trainings building knowledge and skills in specific topics.

As such, the Interact IV output indicators are defined to capture the number of individuals representing different organisations (i.e.; bodies involved in the implementation of Interreg programmes/cooperation actions) who take part in the knowledge exchange facilitated by the programme, development of joint solutions, and training schemes. The result indicators will allow expressing the difference in terms of the organisations being able to use the knowledge/skills and solutions to implement Interreg programmes and other cooperation actions effectively.

The impacts of Interact IV service delivery will be analysed as part of the evaluation process (according to Article 35.2 of the draft Interreg Regulation), where the focus is on assessing and describing the changes in practices/cultures and in terms of increases in effectiveness to govern Interreg programmes and other cooperation actions.

Chart 1: Logical flow from Interact IV objective to results

Specific objective

- Institutional capacity of public authorities

Output indicators

- **Participations** in joint training schemes (RCO85)
- **Participations** in joint actions across borders (RCO81)
- Jointly developed **solutions** (RCO116)

Result indicators

- **Completion** of joint training schemes (RCR81)
- **Institutions using knowledge/skills** acquired through Interact servicves (Interact-specific)
- **Institutions using solutions** developed through Interact services (Interact-specific)

The selected Interreg-specific common indicators cover the main deliverables of the programme and allow capturing the majority of outputs of the Interact IV service delivery actions. The result indicators allow observing the direct effects of the actions on the Interact IV target groups. Both output and result indicators are in close proximity to the definition of the indicators used during the Interact III programme. This ensures that continuity between the programme periods is maintained and that the Interact IV performance framework builds on reliable historical data from a well-established monitoring system of its predecessor.

Definition of indicators and measurement units

Interact IV output indicators

Participations in joint actions across borders (RCO81)

The indicator captures the participations to joint actions implemented by Interact IV.

Joint actions by Interact have a cross border character as they involve representatives of bodies implementing Interreg programmes and other cooperation stakeholders working across borders.

Joint actions may be organised in-situ or online, and they include:

- Targeted events (conferences, seminars, workshops)
- Meetings to network/exchange experiences/harmonise approaches
- On-demand advisory meetings
- Other events organised by Interact (e.g.; peer-to-peer exchange visits).

Participations are counted for each joint action based on the **number of persons attending a joint action**.

The indicator does not include participations to training schemes (measured by RCO85) and public events where the number of participants can only be estimated.

Participations in joint training schemes (RCO85)

The indicator captures the participations to joint training schemes implemented by Interact IV.

Training schemes by Interact have a cross border character as they involve representatives of bodies implementing Interreg programmes and other cooperation stakeholders working across borders.

Training schemes offer a package of learning activities aimed at teaching skill-development or subject content. They are constructed of several sections (sessions/modules), where the sequence of activities within individual sections and the training programme as a whole follow the natural learning process.

Training schemes include:

- In-situ/online training events. Compared to joint actions, training events focus on teaching of specific knowledge and skills. They include practicing, i.e.; use exercises and simulations to promote application of the content to job tasks.
- Online learning courses. They combine online educational materials and opportunities for interaction. Compared to training events, online learning courses are generally self-paced and can be conducted any time and place.

- Other training programmes (e.g.; blended learning combining online learning activities with face-to-face interaction).

The indicator is counted for each training scheme based on the **number of registered participants who started a training event, online learning course or other training programme.** Double counting of participants to the same training scheme is avoided, especially in the case of training programmes combing face-to-face and online learning methods (blended learning).

Training schemes do not include online tutorials, individual training sessions, on-demand advisory meetings and other types of services – if there is no certificate issued of a training completion. Participations to joint trainings for which there is no intention to issue certificates of completion may be counted in the RCO81 indicator.

Jointly developed solutions (RCO116)

The indicator captures the joint solutions provided by Interact IV.

Solutions by Interact have a cross border character as they are produced with the engagement of representatives of bodies implementing Interreg programmes and other cooperation stakeholders working across borders, either during the design (e.g.; needs assessment) or development process.

Jointly developed solutions include:

- Harmonised templates for programme implementation and management
- Guidance documents, clarification fiches
- Repositories of practices/results
- Web tools supporting programme management, communication and visibility
- Targeted promotional campaigns
- Other solutions offered by Interact.

The indicator counts the **number of tools as a means of solving a problem, dealing with a challenge, facilitating management of programmes/cooperation actions or communication on cooperation results, etc.** It measures tools that are newly developed and those significantly refined provided they offer a new solution.

Documents merely supporting the implementation of joint actions or training schemes with no clear solution and indication that they could be taken up or up-scaled are not counted in the indicator.

Interact IV result indicators

Completion of joint training schemes (RCR81)

The indicator captures the participants completing the joint training schemes implemented by Interact IV.

Specifically, it counts the **number of certificates of training completion issued to participants of training events, online learning courses or other training programmes** offered by Interact IV. Double issuing of certificates to participants upon completion of the same training scheme is avoided, especially in the case of training programmes combing face-to-face and online learning methods (blended learning).

This result indicator works together with the output indicator capturing the participations in joint training schemes (RCO85).

Institutions using knowledge/skills acquired through Interact services (Interact-specific)

The indicator captures the institutions (i.e.; bodies involved in the implementation of Interreg programmes and other cooperation actions) declaring as having used the knowledge/skills acquired through Interact IV services.

Based on the typology of main target groups (point 2.1.1.3 of the Interact IV Programme document), the recipients of Interact IV service delivery are categorised according to functions that they perform supporting implementation of Interreg programmes or other cooperation actions.

The categories of receivers of Interact IV services include:

- Managing Authorities
- Joint Secretariats
- National Controllers
- Bodies responsible for Accounting function
- Audit Authorities
- Members of Monitoring Committees
- National/Regional Coordination Bodies
- National/Regional Contact Points
- Investment for Growth and Jobs (IGJ) implementing bodies
- Macro-region/Sea-basin Strategy implementing bodies
- Others (e.g.; European Commission, European Groupings of Territorial Cooperation (EGTCs), cooperation partners on specific themes including bodies involving cooperation projects, etc.)

The indicator is counted as the **percentage of recipients of Interact IV services that report they directly applied or used for inspiration knowledge/skills acquired thanks to Interact**

that resulted in changes to working practice or changes of perception/thinking in the work.

In terms of the Interact IV performance framework and the logical flow from Interact IV main objectives to the desired results, the result indicator links to joint actions across borders and joint training schemes, and it works together with the output indicators RCO81 and RCO85.

Institutions using solutions developed through Interact services (Interact-specific)

The indicator captures the institutions (i.e.; bodies involved in the implementation of Interreg programmes and other cooperation actions) declaring as having used the solutions provided by Interact IV.

Similarly, as for the other Interact-specific result indicator, institutions refer to recipients of Interact IV services in line with the typology of main target groups.

The indicator counts the **percentage of recipients of Interact IV services that report they adopted or used for inspiration solutions provided by Interact that resulted in changes to working practice or changes of perception/interpretation/thinking in the work.**

The indicator measures the effects of jointly developed solutions and works together with the output indicator RCO116.

Definition of data sources and frequency of data collection

The main sources of data regarding output indicators will be as follows:

- 'Participations in joint actions across borders (RCO81)':

  - Interact IV event management tool
  - Interact IV internal data collection/monitoring tool (online shared database)

- 'Participations in joint training schemes (RCO85)':

  - Interact IV event management tool
  - Interact IV online learning tool
  - Interact IV internal data collection/monitoring tool (online shared database)

- 'Jointly developed solutions (RCO116)':

  - Interact IV internal data collection/monitoring tool (online shared database).

The event management tool will systematically collect and store the list of participants for all events organised by Interact IV, including those that qualify as joint actions across borders and training events and will furthermore automatically issue certificates to those participants of joint training events who complete the trainings. It is intended that the Interact IV online learning tool will be used similarly for online learning courses.

Data from the above tools will be collected on a regular basis; e.g., monthly or quarterly (as well as verified and aggregated) using the Interact IV internal monitoring tool (i.e., shared online database).

Aggregated data from the event management tool and the online learning tool will be the source for the result indicator 'Completion of joint training schemes (RCR81)'.

Regarding the Interact-specific result indicators 'Institutions using knowledge/skills acquired through Interact services' and 'Institutions using solutions developed through Interact services', surveys will be the main method to collect data. The surveys will be conducted once every 2 years among Interact IV service users registered in the Interact IV contact database.

The data collection will follow an appropriate sampling of the survey respondents to ensure representative participation of different user groups in the survey outcomes. The data set of the sample will be based on individual persons, where each person will be contacted to provide feedback as a representative of a body fulfilling a specific function in a specific Interreg programme or in relation to other cooperation actions. The data will be analysed at the level of institutions (i.e. bodies involved in the implementation of Interreg programmes and other cooperation actions) according to the categories of target groups/recipients of Interact IV services (see page 6).

Calculation of milestones and targets

The target and milestone values for the Interact IV indicators are established taking into account achievements of Interact III, observations from the implementation of the programme in 2014-2020, and aspirations of Interact IV concerning service delivery actions in 2021-2027.

Interact IV output indicators (RCO81, RCO85, RCO116) and the result indicator (RCR81)

In order to estimate the milestone and target values of the Interact IV output indicators and the result indicator 'Completion of joint training schemes (RCR81)', data of the Interact III programme are used as a reference. Statistics drawn from these data provide understanding of the scale of past achievements and orientation for setting the Interact IV targets.

Taking into consideration the historical data as well as the definition and content of Interact IV indicators, the targets are calculated based on *assumed values* reflecting the focus of Interact IV service delivery and expected outcomes of the future actions.

The assumptions recognise that the programme's service delivery is evolving over time, in order to follow the changing trends and developments stemming from the outer environment in which Interact operates. They also take account of the evolving expectations and needs of the programme's targets group, calling for even more targeted, practical and solution-oriented service.

The evolution of Interact, deriving from the need to offer in-depth support as regards capacity building, requires that the Interact IV service delivery focuses more on quality over quantity. It is expected that this can secure a stronger basis for achieving the programme's overall objective and the results in terms of knowledge/solutions uptake and changes to working practice/interpretation/perception.

Specifically, the *assumed values* are estimated by considering a number of factors that exemplify the evolving character of the Interact IV service delivery and the programme's future actions:

- The service delivery of Interact IV will focus on capacity building by supporting knowledge transfer and the application/usage of acquired knowledge/skills and solutions by the target groups. Successful achievement of the programme's results will require that additional measures and activities are incorporated in the service delivery process. Specifically, this requires that there is a process of continued support – with ongoing exchange and regular feedback loops leading to joint delivery of outputs, and other accompanying activities supporting the uptake of knowledge/skills and solutions.

- It is foreseen that the role of Interact in supporting Interreg programmes and other cooperation stakeholders will continue to evolve, having an effect on the approach to delivering Interact IV services. To promote exchange of experiences, innovative approaches and capacity building, Interact IV will take different roles (e.g., facilitator, expert, trainer, etc.) – where the roles of experts and trainers in general require longer-term engagement before direct outputs of actions can be measured. Specifically, the intention to strengthen the programme's position as a knowledge hub and centre of expertise will require that appropriate time and resources are allocated to researching, and building the expertise in various fields (thematic, territorial, operational).

- The extension of the Interact IV target groups towards cooperation actors other than Interreg will require investment of time and resources to establish relations and build trust. Specifically, the pilot actions to support actors involved in the implementation of the Investment for Jobs and Growth programmes will harvest lower outputs, compared to services targeted towards other stakeholder groups with whom the relationship has been evolving over more than 20 years.

- In order to ensure that the outcomes of future actions cater to the needs of different types of programmes, Interact IV will work towards ensuring equitable participation of both large and small programmes. Specifically, it is foreseen that the everlasting challenge of engaging smaller programmes with less capacities to participate in regular Interact services will be addressed by investing more time and resources in

strengthening direct contacts and offering custom-made support, bringing the knowledge and solutions directly to individual programmes.

- Apart from strengthening contacts with individual programmes, Interact IV will continue nourishing support towards Interreg and other cooperation actors in the regional context. The regional approach requires building closeness to the target groups in the respective regions, continuous management of the established relationships, understanding of their administrative culture/language and of their expectations towards Interact support given the regional/local specificities.

- The programme remains environmentally responsible and it strongly supports the European Green Deal. The service portfolio of Interact IV will involve a combination of physical and online services. For example, the intended hybrid flexible (HyFlex; i.e., in-person and synchronously online) approach to delivering selected events in the future will call for more staff resources to be involved. At the same time, with the focus on delivering virtually, Interact IV will invest in relevant hardware and software equipment to assure the quality of online services and ensure cybersecurity.

- The Interact IV output indicators will measure participations to training events, online learning courses, and blended training programmes. Compared to Interact III, training schemes of Interact IV will require development of training programmes composed of several modules/sessions and assignments allowing judgement on a successful completion of trainings. At the same time, it is anticipated that the longer-time commitment and level of engagement expected from participants will have an effect on the total number of persons attending training schemes compared to individual training sessions.

- Interact IV will continue supporting Interreg programmes in the use and maintenance of the Joint electronic monitoring system (Jems) developed by Interact. Similarly, other IT tools will offer new solutions easing the management of programmes, communication, promotion of results, etc. The budget allocated to some of the IT tools and the related activities in 2021-2027 is estimated to take a significant share of the total Interact IV budget. Even though they will yield joint actions and solutions, it is anticipated that the scale of outputs will be lower (given the share of the allocated budget) compared to other Interact IV services.

With reference to the above factors and the historical data of Interact III, the Interact IV milestone and target values (for 2024 and 2029, respectively) are calculated based on assumed average annual values. The assumptions and calculation is detailed in Annex 1.

The calculation follows the formulas:

Target (2029) = assumed annual average value × years of implementation until target

Milestone (2024) = assumed annual average value × years of implementation until milestone × coefficient

The parameters applied in the calculation consider that:

- 'Years of implementation' is the number of years between the start and end date of Interact IV implementation, currently estimated as 7 years from 2023 until 2029. The milestones are established based on a 2-year period (2023-2024).

- The calculation of the milestones assumes that the programme's capacity in the first years of implementation will be lower than in later years (e.g., due to the change process towards new ways of delivery or a need to re-hire staff). A coefficient of 0,9 is applied.

- The baseline value of the result indicator 'Completion of joint training schemes (RCR81)' is 0 (zero) at the start of the programme considering that the indicator links to the training schemes provided by Interact IV.

The historical data that form the reference for estimating the milestones and targets come from the Interact III internal monitoring tools. The data sets are included in Annex 2.

Interact IV programme-specific result indicators

As for the other Interact IV indicators, the target values of the programme-specific result indicators are estimated taking into account observations and achievements of the programme during the 2014-2020 period. In particular, Interact III data collected by means of surveys among users of Interact III products and services are used for reference, in order to understand the scale of results that are achievable by 2029. Analysis of the past data is accompanied by assumptions regarding Interact IV service delivery and the results the programme's future actions should lead to.

The Interact III surveys were organised every other year in 2018 and 2020 and provided information with regard to the products and services offered during 2016-2017 and 2018-2019, respectively. This included feedback on the following two aspects:

- Application of knowledge acquired through Interact products and services (i.e., events and tools)
- Resulting changes to working practice/interpretation/perception.

During Interact III, the two aspects were analysed individually and as part of the programme's internal monitoring, supporting understanding of the Interact III achievements.

In order to best capture the progress of Interact IV in reaching its main objective of enhancing institutional capacities of public authorities and other stakeholders, the Interact IV performance framework combines both dimensions into one measure and lifts it to the level of the programme-specific result indicators.

Outcomes of the 2018 and 2020 surveys are presented in Annex 3. The methodology for collecting the input was based on open surveys that typically attracted feedback from regular Interact service users; about 60% of responses to each survey were submitted by

representatives of Joint Secretariats, Managing Authorities and National Authorities of Interreg programmes. In addition, individual responses represented opinions of multiple institutions. As the aim of the surveys and the methodology of collecting data varied compared to the approach that is intended for 2021-2027, the figures achieved by Interact III can be used as supporting insights for setting the 2029 targets.

During Interact IV, the method of data collection will follow a sampling of survey respondents to ensure there is a representative participation of different user groups in the survey and that their opinion is taken into account. This will require that feedback is collected from institutions representing bodies of Interreg programmes and other cooperation programmes (e.g.; Investment for Jobs and Growth programmes, Macro-region/Sea-basin Strategy actors). At the same time, the methodology foresees that the inputs will be collected at the level of individual institutions.

In view of the above (underlying achievements of Interact III, aspirations of Interact IV, definition of the 2021-2027 programme-specific result indicators and the methodological approach to collecting data in the future), supported by recommendations of the Interact III operational evaluation[5], the target values are estimated at 70% of 'Institutions using knowledge/skills acquired through Interact services' and 70% of 'Institutions using solutions developed through Interact services'.

In other words, the service delivery actions of Interact IV will aim to support Interreg programmes and other cooperation actors so that by 2029, 70% of the service users (measured at the level of institutions; i.e., bodies involved in the implementation of Interreg programmes and other cooperation actions) declare as having used the knowledge/skills/ solutions provided by Interact and this resulted in bringing about changes in their work (working practice, perception, etc.). The baseline values for both programme-specific result indicators are set at 0 (zero) as the use of knowledge/skills and solutions is the outcome of services delivered by Interact IV.

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[5] EPRC (2021), Operational Evaluation Final Report, Cooperation Programme Interact III 2014-2020

Table 2: Interact IV methodology summary

Action	Indicator		Measurement unit	Baseline		Milestone 2024	Target 2029	Intervention field		
	Code	Name		Value	Year			Code and name	EU amount	Amount (EU + national)
Action	RCO81	Participations in joint actions across borders	No. of participants	N/a	N/a	4 590	17 850	135 institutional capacity of public authorities and stakeholders to implement territorial cooperation projects and initiative	45.00 MEUR	56.25 MEUR
	RCO85	Participations in joint training schemes	No or participants	N/a	N/a	612	2 380			
	RCO116	Jointly developed solutions	No. of solutions	N/a	N/a	90	350			
	RCR81	Completion of joint training schemes	No. of certificates of completion	0	2020	N/a	2 009			
	Interact-specific	Institutions using knowledge/skills acquired through Interact services	% of institutions	0	2020	N/a	70%			
	Interact-specific	Institutions using solutions developed through Interact services	% of institutions	0	2020	N/a	70%			

Data quality assurance

When drafting this document, it was ensured that the data underpinning the indicator baselines, milestones, and targets were taken from a reliable source[6] used in the implementation of Interact III.

The Interact IV performance framework will be implemented following a process of data collection and analysis that includes measures to ensure the quality of data. The system builds on well-established practices of the Interact III programme and takes into account recommendations of the Interact III evaluation in line with the continuous improvement approach practiced by the programme.

The data used for the purpose of monitoring and reporting on the Interact IV indicators will present the following quality attributes:

- Precision: The data will provide sufficient detail and information to provide evidence of the situation with limited biases. In practice this means that, for example, control mechanisms will be introduced to prevent double counting of participations to joint actions/training schemes and of jointly developed solutions (output indicators), and sampling techniques will be used to ensure representativeness of different target groups in survey responses (result indicators).
- Reliability: Interact IV will intent to follow the same procedures each time to ensure the methods by which the data is collected and analysed remain stable over time. If there is a need to adjust the methodology, the comparability of data will be taken into account. The procedures will be supported by integrated tools that will allow collection of data in a centralised manner, facilitating its smooth processing and availability upon need.
- Timeliness: The data will be collected frequently to inform programme management decisions and in close proximity to the reporting deadlines to ensure it remains valid of the current situation. In practice this will be supported by internal processes describing steps, timelines and responsibilities for the monitoring and reporting on Interact IV indicators.

The responsibility for ensuring data quality lies with all involved in the management of the Interact IV performance framework. The control of data quality will additionally be entrusted with staff members responsible for Interact IV overall programme and quality management.

Factors affecting achievement of indicator targets

As its predecessors, Interact IV will continue operating in a dynamic and complex environment created by the framework conditions of the cohesion policy and the specificities of the programme's target groups. This brings a number of factors that condition the performance of Interact and may affect the achievement of Interact IV indicator targets.

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6 Interact III reference data – events, tools and online learning courses delivered in January 2017–June 2020 and responses to Survey 2018 and Survey 2020

The Interact IV programme document presents the strategy for Interact IV service delivery together with the main types of actions, the successful implementation of which will translate into accomplishments expressed by the indicators. At the same time, the main strengths of the programme on the basis of which the strategy is defined (SWOT analyses) are flexibility and responsiveness to accommodate the needs and expectations of the target groups. The public consultation organised prior to launching the Interact IV programme confirmed that the strategy and suggested types of actions are in line with the expectations. During the programme implementation, regular assessment of the ongoing needs of the target groups will further shape the Interact IV service offer.

At the same time, Interact IV is ahead of new ambitions offered by the regulatory framework 2021-2027, including the call for Interact IV to support wider cooperation among actors involved in the implementation of the Investment for Jobs and Growth programmes. This orientation is included in the strategy for the implementation of Interact IV. The actual scope of engagement and participation of the Investment for Jobs and Growth cooperation actors and other Interact IV target groups may have an effect on achieving the indicator targets.

Unexpected external circumstances of a wider political, economic, environmental, humanitarian, etc. nature may raise fundamental challenges, with a direct impact on the Interact IV outputs and results. During the COVID-19 crisis, the programme has proved flexible in adapting to change and responsiveness will remain critical to how Interact IV will operate following force majeure events in the future.

Annexes

1. Calculation of targets for the output indicators (RCO81, RCO85, RCO116) and the result indicator (RCR81)
2. Interact III reference data – events, tools and online learning courses delivered in January 2017–June 2020 (separate file)
3. Comparative results of Interact III for setting targets of the Interact IV programme-specific result indicators
4. Interact III reference data – responses to Survey 2018 and Survey 2020 (separate file)

Annexes

Annex 1. Calculation of targets for the output indicators (RCO81, RCO85, RCO116) and the result indicator (RCR81)

Parameters

Parameter	Value
Years of implementation, total	7
Years of implementation until milestone	2
Milestone coefficient	0.90

Parameter per indicator	Average annual value
Participations to joint actions	2 550
Participations to joint training schemes	340
Jointly developed solutions	50
Completion of joint training schemes	287

The average annual values are established based on the assumptions that:

- Participations to joint actions

  - Interact IV will deliver about 85 joint actions annually.
  - Each joint action will involve on average 30 participants.

- Participations to joint training schemes

  - Interact IV will deliver about 14 joint training schemes annually (training events, online learning courses, blended learning), where schemes based on online learning only (self-paced) are estimated as 1 scheme average/year.
  - Each training scheme delivered as a training event will involve about 20 participants.
  - Online learning courses will attract on average 80 participants annually.
  - Figures related to blended learning are included in the estimates for training events and online learning.

- Jointly developed solutions

  - Interact IV will deliver on average 50 tools annually as means of solving a problem, dealing with a challenge, facilitating management of programmes/cooperation actions, communication on cooperation results, etc.

- Completion of joint training schemes

  - In relation to the average annual number of participations to joint training schemes, Interact IV will aim to ensure that 95% of the participants to training events and 50% of students that sign up to online learning complete the schemes successfully.
  - Figures related to completion of blended learning schemes are included in the estimates for training events and online learning.

Target and milestone calculation

Indicator	Milestone 2024	Target 2029
Participations to joint actions (RCO81)	4 590	17 850
Participations to joint training schemes (RCO85)	612	2 380
Jointly developed solutions (RCO116)	90	350
Completion of joint training schemes (RCR81)	N/a	2 009

Annex 3. Comparative results of Interact III for setting targets of the Interact IV programme-specific result indicators

Outcomes of the Use and satisfaction surveys organised during Interact III – response to questions:

- Q: In my programme, we have used the knowledge and skills acquired through Interact products and services in our daily work.
- Q: As a result of using knowledge and skills acquired through Interact products and services, we have implemented changes in the way we work in our programme (changes to working practice, to perception, to interpretation, etc.)

Survey	No of respondents to survey	No of institutions represented in survey (body per programme)	% of respondents declaring as having observed changes as a result of using knowledge/skills acquired through Interact services[7]*
Survey 2018 (2016-2017)	74	79	73%
Survey 2020 (2018-2019)	56	125	82%

Outcomes of the Use and satisfaction surveys organised during Interact III – response to questions:

- Q: In my programme, we have used the tools and publications developed by Interact.
- Q: As a result of using the tools and publications developed by Interact, we have implemented changes in the way we work in our programme (changes to working practice, to perception, to interpretation, etc.)

Survey	No of respondents to survey	No of institutions represented in survey (body per programme)	% of respondents declaring as having observed changes as a result of using tools and publications provided by Interact[8]
Survey 2018 (2016-2017)	74	79	78%
Survey 2020 (2018-2019)	56	125	75%

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[7] The percentage is established based on positive answers (Strongly agree, Agree) provided by the survey respondents to both questions. It is calculated as a percentage of received inputs to the survey, where on several occasions individual responses represent the opinion of numerous institutions.

[8] The percentage is established based on positive answers provided by the survey respondents to both questions (First question: Fully used/used to a significant extent, Used as inspiration; Second question: Strongly agree, Agree). It is calculated as a percentage of received inputs to the survey, where on several occasions individual responses represent the opinion of numerous institutions.